### **DOT&E Reliability Course**

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10 January 2018





### **Course Objective and Overview**

#### **Objective**

 Provide information to assist DOT&E action officers in their review and assessment of system reliability.

#### **Overview and Agenda**

 Course briefings cover reliability planning and analysis activities that span the acquisition life cycle. Each briefing discusses review criteria relevant to DOT&E action officers based on DoD policies and lessons learned from previous oversight efforts

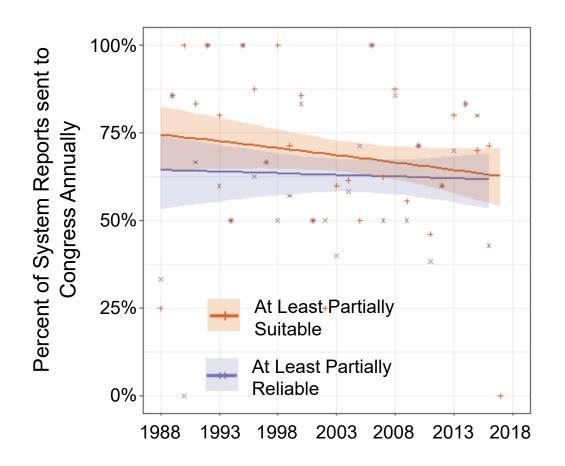
| Time        | Topic   | Presenter         |
|-------------|---|-------------------|
| 0900 – 0920 | Course Introduction   | Laura Freeman     |
| 0920 – 1000 | RAM Requirements Review   | Matthew Avery     |
| 1000 – 1015 | Break   |                   |
| 1015 – 1130 | Reliability Growth Planning   |                   |
|             | Importance of Design Reviews in the Reliability Growth Planning Process | Jonathan Bell     |
| 1130 – 1230 | Lunch Break   |                   |
| 1230 – 1330 | TEMP Review and OT Planning   | Rebecca Dickinson |
| 1330 – 1430 | Analysis of RAM data for LRIP/BLRIP reports                             | Matthew Avery     |



### **Motivation for Improving System Reliability**

# Why do it?

- Improve system reliability/meet thresholds
- Optimize test resources
- Improve system safety/suitability for user



- Reduce O&S Costs
- Quantify Risks
- Establish interim reliability goals

| System              | Fraction of Total Cost |             |     |  |
|---------------------|------------------------|-------------|-----|--|
| Туре                | RDT&E                  | Procurement | O&S |  |
| Ground<br>Combat    | 4%                     | 28%         | 68% |  |
| Rotary<br>Wing      | 4%                     | 31%         | 65% |  |
| Surface<br>Ships    | 1%                     | 39%         | 60% |  |
| Fighter<br>Aircraft | 5%                     | 29%         | 66% |  |

- a. RDT&E Research Development Test & Evaluation
- b. O&S Operations and sustainment
- c. Data from AEC/AMSAA Reliability Course Notes," 21 Aug 2011.

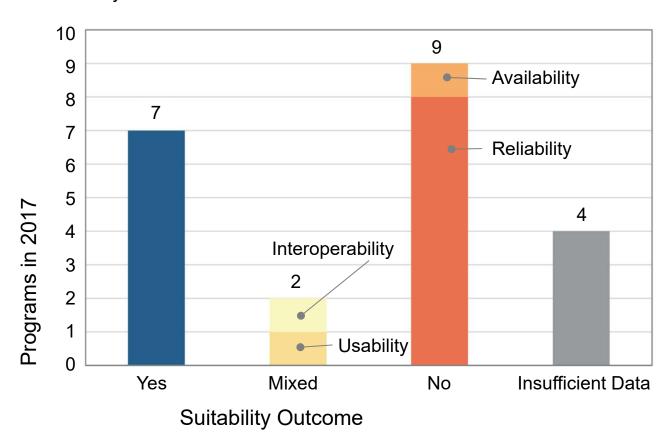
Majority of cost here



### **Motivation for Improving System Reliability**

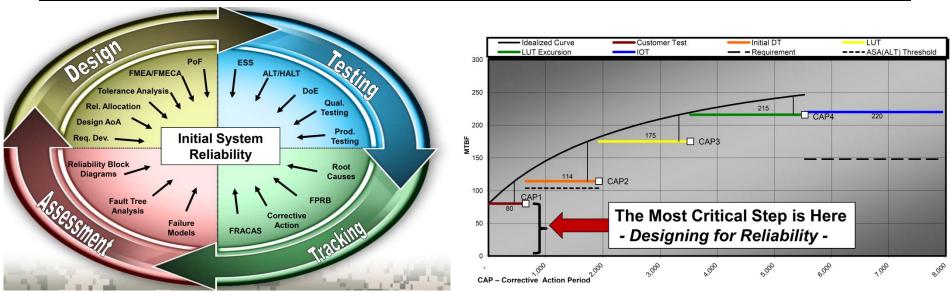
### Poor reliability continues to drive suitability assessments

Primary Source of Limitations shown for "No" and "Mixed" Results





### **Design for Reliability (DfR)**



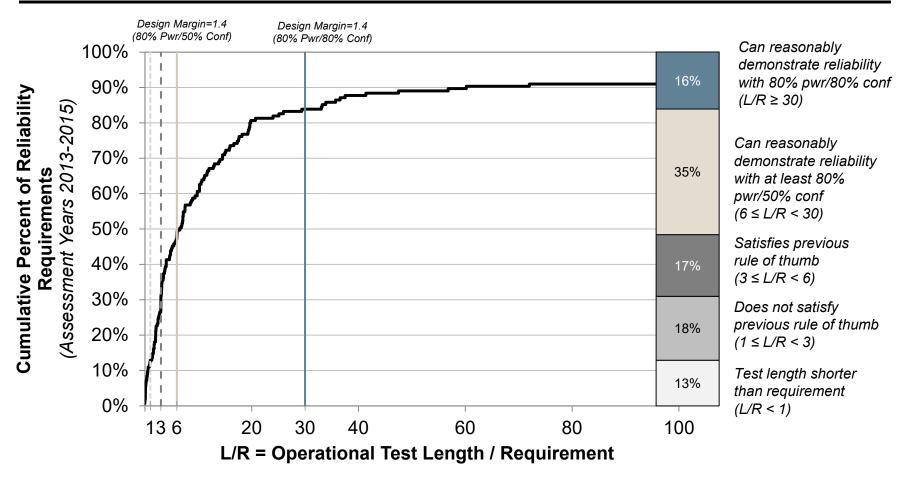
Reliability must be designed into the product from the beginning.

A common problem failure: to reach desired initial system reliability indicating failure in the design phase to engineer reliability into the system.

- Understand user requirements and constraints
- Design and redesign for reliability
- Produce reliable systems
- Monitor and assess user reliability



### Evaluation of Test Adequacy for Assessing Reliability



Length of operational testing is generally not designed to demonstrate operational reliability.



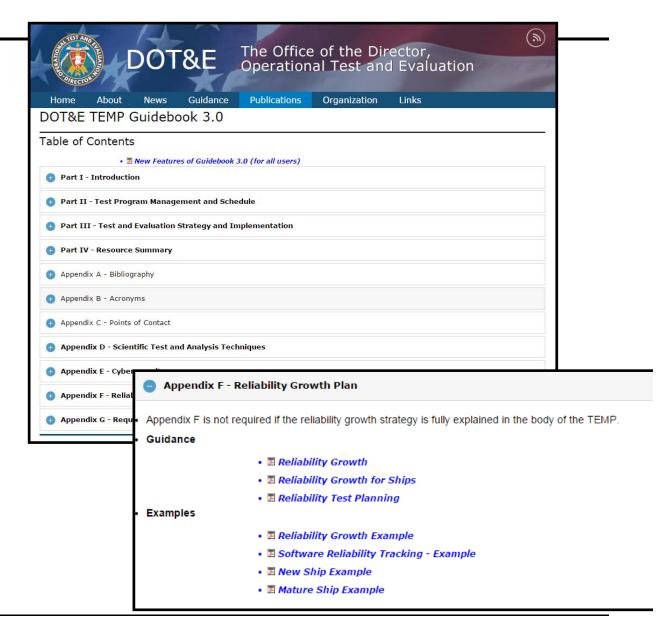
### **TEMP Guidebook 3.0 Reliability Updates**

## Reliability Growth Guidance

 Relatively unchanged from TEMP Guidebook 2.1

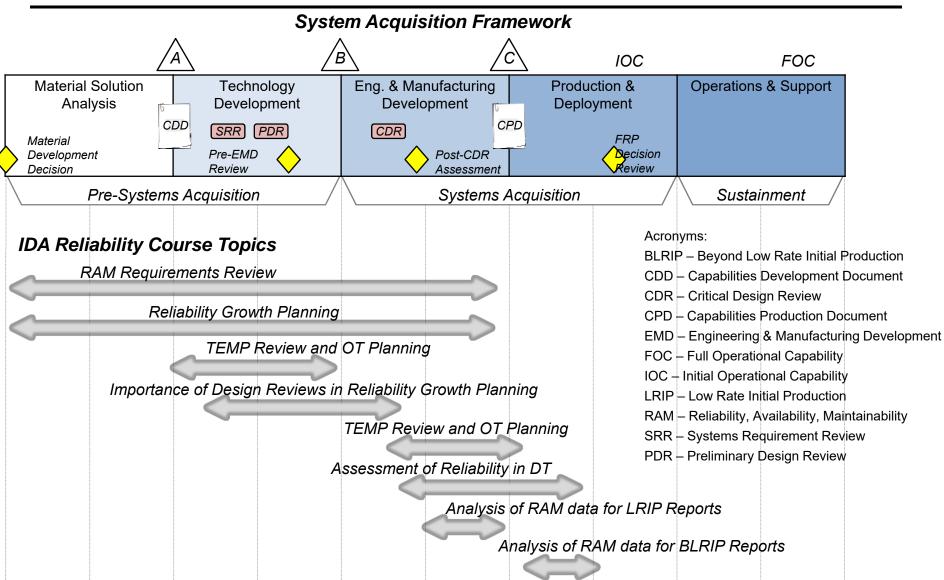
### Reliability Test Planning Guidance

- New section of the TEMP Guidebook
- Emphases the use of operating characteristic curves for planning operational tests
- Provides guidance on using data collected outside of an operational test for reliability assessments





### **Topics Covered**





### **Topics Covered** (cont.)

| Topic   | Briefing Purpose/Objectives  |  |  |
|---|--|--|--|
| Reliability, Availability, Maintainability (RAM) Requirements Review    | <ul> <li>Highlight the importance of reviewing RAM requirements early in the program's lifecycle</li> <li>Discuss criteria that should be considered during the review process</li> </ul>  |  |  |
| Reliability Growth Planning   | <ul> <li>Provide an overview of the importance and process of reliability growth planning, focusing on information essential to support review of TEMPs and test plans</li> <li>Demonstrate how to use the Projection Methodology (PM2) and Crow Extended reliability growth models</li> </ul> |  |  |
| Importance of Design Reviews in the Reliability Growth Planning Process | <ul> <li>Highlight the importance of design reviews in the Reliability Growth Planning process, and identify the relevant questions to consider during design reviews</li> <li>Provide programmatic examples of this process.</li> </ul>   |  |  |
| TEMP Review and Operational Test<br>(OT) Planning                       | <ul> <li>Using examples, discuss how programs should document their reliability growth plan in the TEMP</li> <li>Discuss criteria that should be considered during the review process</li> <li>Describe how to assess the adequacy of an OT to evaluate reliability</li> </ul>                 |  |  |
| Analysis of Reliability in<br>Developmental Testing (DT)                | <ul> <li>Explain how to determine if the proposed DT will be adequate to growth reliability</li> <li>Provide an overview of DT activities that are essential to support reliability assessment and tracking</li> </ul>   |  |  |
| Analysis of RAM data for LRIP/BLRIP reports                             | Discuss common methods for analyzing OT RAM data including development of confidence bounds, analysis of censored data, comparison to baseline/legacy, estimation of the reliability growth potential, subsystem failure analysis, etc.  |  |  |



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# Reliability, Availability, Maintainability (RAM) Requirements Review

Matthew Avery 10 January 2018



# Reliability: the ability of an item to perform a required function, under given environmental and operating conditions and for a stated period of time

(ISO 8402, International Standard: Quality Vocabulary, 1986)

### **Operational mission reliability**

- Required functions
- Operating environments
- Operating conditions within mission context
- Full duration of the mission
- Representative users and maintainers

### Concept of operations / Design reference mission / OMS/MP

- Essential for defining operational mission reliability
- Defines standard mission length
- Provides a breakdown the expected activities during a mission
- Can change over time as operational missions evolve



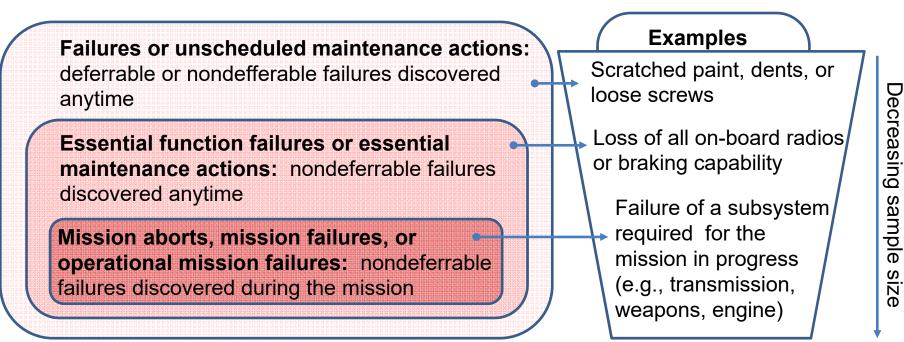
# Failures come in different levels of severity, which should be clearly defined by the Failure Definition Scoring Criteria

Operational Mission Failure (OMF) or System Abort (SA): failures that result in an abort or termination of a mission in progress

Reliability requirements are typically written in terms of OMFs or SAs.

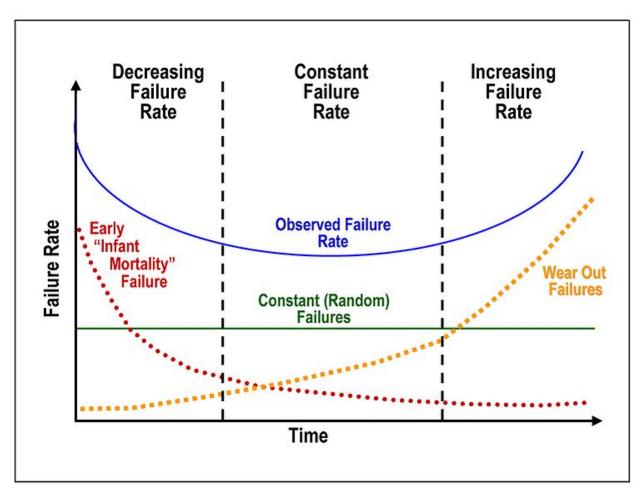
Essential Function Failures (EFF) or Essential Maintenance Action (EMA): failures of mission essential components.

Typically largest drivers of maintenance cost and reduce system availability





# Traditional reliability analysis assumes that failures rates are constant over time, although this is often not the case



Standard formula for calculating reliability:  $\frac{\text{Total Time}}{\text{# of } \mathbf{OMF} \text{ Failures}}$ 



### **Timeline**

#### **System Acquisition Framework** B` IOC FOC **Material Solution** Production & **Operations & Support** Technology Eng. & Manufacturing Deployment **Analysis** Development Development CDD CPD SRR PDR CDR **FRP** Material Pre-EMD Decision Development Post-CDR Review Review Decision Assessment **Pre-Systems Acquisition** Systems Acquisition Sustainment Acronyms: **IDA Reliability Course Topics** BLRIP – Beyond Low Rate Initial Production **RAM Requirements Review** CDD - Capabilities Development Document CDR - Critical Design Review Reliability Growth Planning CPD - Capabilities Production Document EMD – Engineering & Manufacturing Development **TEMP Review and OT Planning** FOC - Full Operational Capability IOC - Initial Operational Capability Importance of Design Reviews in Reliability Growth Planning LRIP - Low Rate Initial Production RAM - Reliability, Availability, Maintainability TEMP Review and OT Planning SRR – Systems Requirement Review PDR - Preliminary Design Review Assessment of Reliability in DT Analysis of RAM data for LRIP Reports Analysis of RAM data for BLRIP Reports



### **Topics Covered**

- Importance of reviewing Reliability, Availability, Maintainability (RAM) requirements early in the program's lifecycle
- Criteria that should be considered when reviewing RAM requirements:
  - What are your RAM requirements?
    - » Reliability, Availability, Maintainability Requirements
    - » By System Type (Single-Use, Repairable, One-off)
  - Levels of Failure
    - » Aborts or Operational Mission Failures
    - » Failures or Essential Function Failures
    - » Non Essential Function Failures
  - Mission-Level Reliability
  - Requirements in the Mission Context
  - Achievability of Requirements
  - Assessing the Failure Definition Scoring Criteria (FDSC) and/or Joint Reliability & Maintainability Evaluation Team (JRMET) documents

# Requirements are often established early in a program's life, so AO involvement should start early, too

#### Requirements are generally established early in the program's lifecycle

Before Milestone B for most programs

The first step in acquiring reliable systems is ensuring that they have achievable, testable, and operationally meaningful reliability requirements

#### All systems have requirements

- Is this requirement operationally meaningful?
- Is this requirement achievable?
  - » How reliable are similar systems that have already been fielded?
  - » Is the requirement achievable given its reliability growth plan?
- Is the requirement testable?

#### Requirements Rationale in TEMP

- Starting at MS A
- Reliability, maintainability, availability requirements should be addressed if not adequately addressed in the requirements document
- When requirements are provided for all three metrics, DOT&E AO's should review to ensure they are mathematically consistent



### The way you think about reliability for a system will depend on the type of system you're working with

### Single-use systems

- System is destroyed upon use
- Missiles, rockets, MALD, etc.
- Reliability is a simple probability (e.g., "Failure Rate < 10%")</li>

### **Repairable Systems**

- If the system breaks, it will be repaired and usage resumed
- Tanks, vehicles, ships, aircraft, etc.
- Reliability is typically time between events, i.e., failures, critical failures, aborts, etc.
  - » A howitzer must have a 75 percent probability of completing an 18-hour mission without failure.
  - » A howitzer mean time between failures must exceed 62.5 hours.

### **One-off systems**

- Only a single (or very few) systems will be produced
- Satellites, aircraft carriers, etc.
- Like a repairable system, though often very few chances to improve reliability once system has been produced
- Often no assembly line leading to different reliability concerns



# Reliability requirements may be translated from binary mission success criteria to continuous time-between-failure metrics, often making them easier to assess

### Radar Program X's Capabilities Development Document (CDD):

After review, CDD determined that a clarification of the Mean Time Between Operational Mission Failure (MTBOMF) Key system Attribute (KSA) is appropriate and is rewritten as follows: "Radar Program X shall have a MTBOMF that supports a 90% probability of successful completion of a 24 Hour operational period (Threshold), 90% probability of successful completion of a 72 Hour operational period (Objective) to achieve the Operational Availability (Ao) of 90%"

### 90% probability of no Operational Mission Failure (OMF) over 24 hours

- Alternatively: Probability that time to failure > 24 hours is at least 90%
- →What is the average "Time to Failure"?
- →What is the distribution of failure times?
- Based on exponential failure times:

$$P(T_{failure} > 24) = 0.9$$

$$\rightarrow$$
 MTBOMF  $\geq -24/\log(0.9) = 228 hours$ 



## Care should be taken when translating binary requirements to continuous failure times

### **Assumptions in translation**

- Mean is an appropriate metric to describe the failure distribution
- The failures are exponentially distributed and therefore the failure rate is constant
- No degradation ("wear-out") over time

### Translation should be operationally meaningful

## Extremely high probability requirements can result in untestable/unrealistic mean duration requirements

| Probability of Mission Completion /<br>Mission Duration | Mean Time Between Failure (MTBF) |  |
|---|----------------------------------|--|
| 99% (2-hour mission)                                    | 199 Hours                        |  |
| 95% (2-hour mission)                                    | 39 Hours                         |  |
| 95% (4-hour mission)                                    | 78 Hours                         |  |

### When systems have both availability and reliability requirements, it is important to verify that they are consistent

"The UAS shall achieve an A0 of at least 80% at IOC [Initial Operational Capabilitv1."

Availability is a crucial measure of system performance and in many cases, is directly related to reliability

### Sometimes, reliability requirements are derived from availability requirements

May need to make assumptions about repair times

80% availability given 1 hour MTTR → MTBF= 4 hours:

$$A_0 = \frac{MTBF}{MTBF + MTTR} \rightarrow .8 = \frac{MTBF}{MTBF + 1} \rightarrow MTBF = 4$$

- Should only use this approach if no other reliability requirements are provided
- Does not account for concurrent repairs

### Services define availability in different ways, so make sure there is agreement with the OTA and program office over how A<sub>o</sub> is defined for your program

#### Each service defines availability differently

See Memorandum of Agreement for different definitions and explanations

Operational availability  $A_0$  is the percentage of time that a system is available to perform its mission.

$$A_O = \frac{Uptime}{Uptime + Downtime} = \frac{\sum Uptime_i}{\sum Uptime_i + \sum Downtime_i}$$

 $A_{O}$  is commonly computed:  $A_{0} = \frac{MTBF}{MTRF + MTTR}$ 

Confidence interval methods for  $A_0$  are equally valid for operational dependability  $D_0$ :

$$D_O = \frac{MTBCF}{MTBCF + MTTRF}$$

Alternative formulation of  $A_0$ :

$$A_O = \frac{OT + ST}{OT + ST + TCM + TPM + TALDT}$$

MTBF- Mean Time Between Failure MTTR- Mean Time To Repair

MTCBF- Mean Time Between Critical

MTTRF- Mean Time To Restore **Function** 

OT- Operating Time

ST- Standby Time

TCM- Total Corrective Maintenance

TPM- Total Preventative Maintenance

TALDT- Total Administrative and

Logistics Downtime



# Medians and percentiles are typically more relevant than means when considering the operational context

"The UAS equipment and hardware components shall have a Mean Time to Repair (MTTR) for hardware of 1 hour."

## Maintainability requirements often stated in terms of repair times ("mean time to repair" or "maximum time to repair")

 Some systems don't have specific values beyond being able to conduct field repairs:

"The Light Armored Vehicle-Recovery (LAV-R) shall enable the maintenance team to conduct battle damage repair and recovery."

#### Sometimes stated in terms of maintenance ratio

- "The Ground Combat Vehicle (GCV) will have a field level maintenance ratio (MR) that includes scheduled, unscheduled, and condition-based maintenance not to exceed 0.13 (Threshold) / 0.05 (Objective) maintenance man-hours per operating hour (MMH/OH)."

## Median values and high percentile requirement can be more meaningful for systems with highly skewed repair times

- E.g., 90% of failures should be corrected within 5 hours
- Or, the median repair for hardware should be 1 hour



# The operational context or rational for suitability requirements (and requirements in general) should be clearly stated in the requirements document or the TEMP

### **Effective Time On Station: Gray Eagle**

- "The system must be sufficiently reliable and maintainable to achieve an Effective Time on Station (ETOS) rate of 80%."
  - » How do we define "Time On Station"?
  - » How do we treat pre-flight failures?

### System of Systems: Littoral Combat Ship

- Capability Development Document (CDD) specifies target reliability for core mission as 0.8 in 720 hours
- Four critical subsystems
  - » Total Ship Computing Environment (full-time)
  - » Sea Sensors and Controls (underway)
  - » Communications (full-time)
  - » Sea Engagement Weapons (on-demand)
- System is "in series"
  - » System is up only if all critical subsystems are up

# DOT&E's decision for whether a system is Reliabile is <u>not</u> dictated by the system's requirements

# Identify the rationale for the reliability requirements and evaluate system reliability based on this rationale

### Understand the mission-level impact of reliability failures

- Most crucial systems/subsystems
- Failure modes that have caused similar systems trouble in the past
- Emphasis should be on completing the <u>mission</u> not the mean time between failures by themselves

### **Seek Contract/Requirement Documents for context**

- Capability Production Document (CPD)
- Capability Development Document (CDD)
- Letters of clarification



# When requirements are not achievable, understanding the rationale behind them is crucial for evaluating the system

#### Critical question: Are this system's reliability requirements achievable?

- Reliability for similar existing systems
- Systems engineering plans

#### When requirements are unreasonable, push for an update early

- Unreasonable given existing technology
- Unnecessary given mission
- Untestable/unverifiable
  - » What is testable?

#### What is on contract?

- Typically, you will get what you pay for (or less!)
- Identifying what is on contract will help you assess systems risk for achieving reliability requirement

#### **Example of a high-risk reliability requirement:**

- Early in the development of a tactical vehicle, the reliability requirement was set at 6,600 miles Mean Miles Between Operational Mission Failures (MMBOMF)
- The legacy system being replaced achieved a reliability of ~1,200 miles MMBOMF
- The tactical vehicle program eventually reduced the requirement to 2,400 miles MMBOMF



# Disagreements about reliability scoring criteria should be discussed <u>prior</u> to the start of testing

### Failure Definition Scoring Criteria (FDSC)

- Master document describing failure modes and criteria for determining the level of a failure
- Areas of concern/confusion should be addressed as early as possible and prior to testing

### Joint Reliability and Maintainability Evaluation Team (JRMET) and Scoring Conferences

- May include representatives from Program Manager, Operational Test Agencies, and DOT&E
- Events are scored by the JRMET at scoring conferences
- Determine if a Test Incident Report is a failure and if so, how sever of a failure
- Without a clearly discussed FDSC, reaching agreements may be difficult

# "DOT&E requires independent scoring of reliability failures – FDSC should provide guidance only."

-05 October 2012 DOT&E Guidance Memo

# The Failure Definition/Scoring Criteria (FDSC) is essential for defining failure, and scoring test results

#### **Failure Definitions**

 Defines mission essential functions – minimum operational tasks the system must perform to accomplish assigned mission

### **Scoring Criteria**

- Provides <u>consistent</u> classification criteria applicable across all phases of test
- Determines severity of the failure with minimal room for interpretation
- Specifies chargeability of the failure
  - » Hardware, software
  - » Operator error
  - » Government furnished equipment (GFE)

### **Conditional Scoring**

 The severity or chargeability of a failure should not depend on what was going on when the failure occurred

### IDA Avoid situational scoring

### **Situational Scoring**

- The severity or chargeability of a failure should not depend on what was going on when the failure occurred
- Models used to estimate reliability assume that failures are agnostic to the particular conditions on the ground

## Example: A UAV experiences a payload failures after RTB has been declared

 This still counts as a failure against the system even though the payload is not required to land

### Example: A JLTV experiences a A/C failure during a test at Aberdeen

 Losing A/C isn't a big deal at Aberdeen but could be catastrophic in Afghanistan. (Those windows don't roll down!)



# Action Officers should encourage the use of lower level reliability requirements for systems with extremely high mission level requirements and/or with built-in redundancy

### **Examples of lower level reliability requirements**

- Essential Function Failures (EFFs)
- Unscheduled Maintenance Actions (UMAs)

Focus on maintenance burden of the system/system availability/logistical supportability of system/ensuring full mission capability

### More useful for measuring and tracking reliability growth

Larger number of failures makes trends easier to identify

### More accurate estimates of system reliability

Tighter confidence bounds make pass/fail determinations easier



# **Example Program: UAS Reliability Requirements**

### System of systems

- Modern systems are often complex and involve multiple subsystems
- UAS includes 5 Air Vehicle, STUAS Recovery System, Launcher, and four Operator Work Stations
- Government-Furnished Equipment (GFE) & Commercial Off-The-Shelf (COTS)



### **IDA** Example Program: UAS Reliability Requirements

#### Air Vehicle reliability: MFHBA > 60 hours

Five air vehicles in the system

### Surface Components reliability: MTBA > 240 hours

- Launcher, Recovery System, Ground Control Station, etc.
- Applies to both Land- and Ship-based configuration, though each configuration evaluated separately

#### Overall System Reliability: MFHBA > 50 hours

### **Operational Availability > 80%**

 Requires Recovery System, Launcher, at least 2 Air Vehicles, and at least two Operator Work Stations

Requirements include by subcomponent-level reliability and system-of-systems level reliability.



### **Evaluating UAS Reliability Requirements**

### Are the requirements achievable?

Other small Unmanned Aerial Vehicles (UAV) have achieved ~20 hours MFHBA

### What is the impact of reliability in the mission context?

- 5 air vehicles in the system means considerable redundancy
  - » Pre-flight aborts to Air Vehicle (AV) may not impact system's ability to provide Intelligence, Surveillance, and Reconnaissance
- Single points of failure for launcher and recovery system
  - » High reliability necessary for these systems

### **Avoid situational scoring**

Question: "Once the air vehicle is off station and RTB, do critical failures (e.g., AV crashes) count against MFHBA?"

Answer: YES!!!

 Reliability calculations & reliability growth modeling assume constant failure → no situational scoring!



### **Recommendations for AOs**

### **Ensure reliability requirements are:**

- Operationally meaningful understand translations between mission completion
- Testable
- Achievable

### Encourage the use of two-level reliability requirements

Operational mission failures and essential function failures matter

# Ensure consistency for reliability, maintainability, and availability requirements

Participate in FDSC development

# Remember all failures count (GFE/Operator) and DOT&E scores independently

Failure means system is not available

### **Avoid situational scoring**



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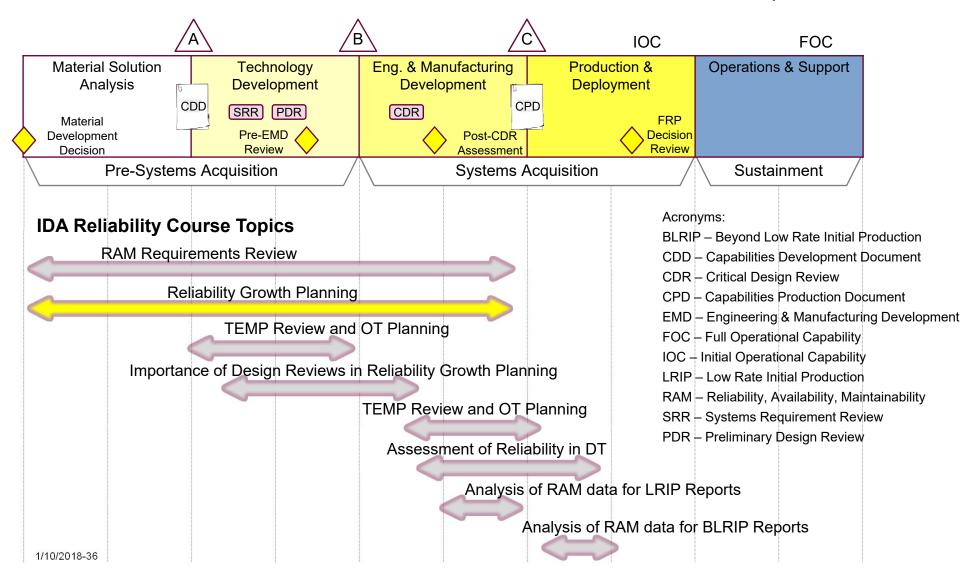
### Reliability Growth Planning

Jonathan L. Bell 10 January 2018



# This briefing provides an overview of the importance and process of reliability growth planning

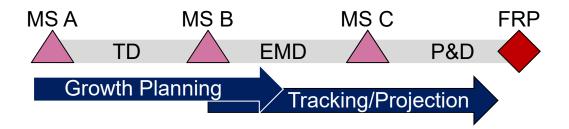
Focuses on information essential to review of TEMPs and test plans





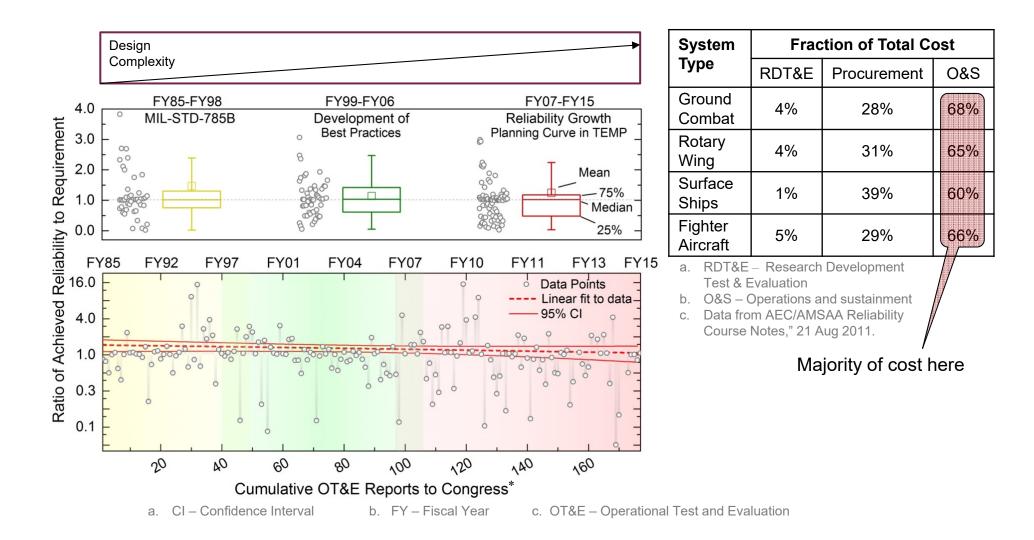
# Reliability growth is the process of eliminating initial design or manufacturing weaknesses in a system via failure mode discovery, analysis, and effective correction

Reliability Growth Planning is a structured process that is intended to occur early in the acquisition cycle





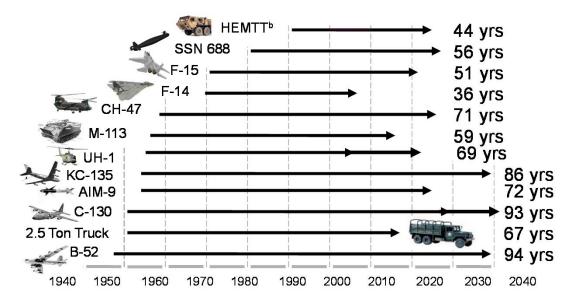
### Motivation: Reliable systems work better and cost less



### Motivation: Reliable systems work better and cost less

## DoD systems have a long service life<sup>a</sup>

- a. "Improving Reliability," Presentation to IDA by Dr. Ernest Seglie, 17 March 2009.
- b. HEMTT Heavy Expanded Mobility Tactical Truck



## Reliability growth Planning is Developmental Test and Evaluation's (DT&E) job, why should I do it?

Some DOT&E oversight programs are not on DT&E oversight

Reliability growth planning is linked to entire acquisition cycle, including OT events

- Part of reliability growth planning is ensuring that there is adequate testing/resources to evaluate reliability during OT
- Data from a Limited User Test (LUT) or Operational Assessment (OA) is often analyzed to determine if system reliability is consistent with the reliability growth curve
- Data from the Initial Operational Test and Evaluation (IOT&E) is often analyzed to prove whether system meets reliability requirements
- The reliability growth contractual goal often depends on the length of the IOT&E

# IDA | DOT&E TEMP Guidebook 3.0 gives guidance on reliability growth planning

#### Includes specific guidance by system type

- Software-intensive systems characterized by built-in redundancies that result in high reliability for the hardware (or hardware is not a component of the system), leaving the software reliability as the limiting factor (safety critical systems, automated information systems, and some space systems).
- Hardware-only systems, which contain no software (bullets, personal protective equipment)
- Hybrid systems containing a combination of software, hardware, and human interfaces. Critical functionality is a combination of hardware and software subsystems (complicated ground combat vehicles, aircraft, and ships) interfaces

#### For software-only systems, recommends:

- Addressing reliability growth by providing a reliability growth planning curve or a reliability growth tracking curve
- Using the Crow-Extended Planning Model or the Planning Model based on Projection Methodology (PM2), if appropriate

#### For hardware-only and hybrid systems, recommends:

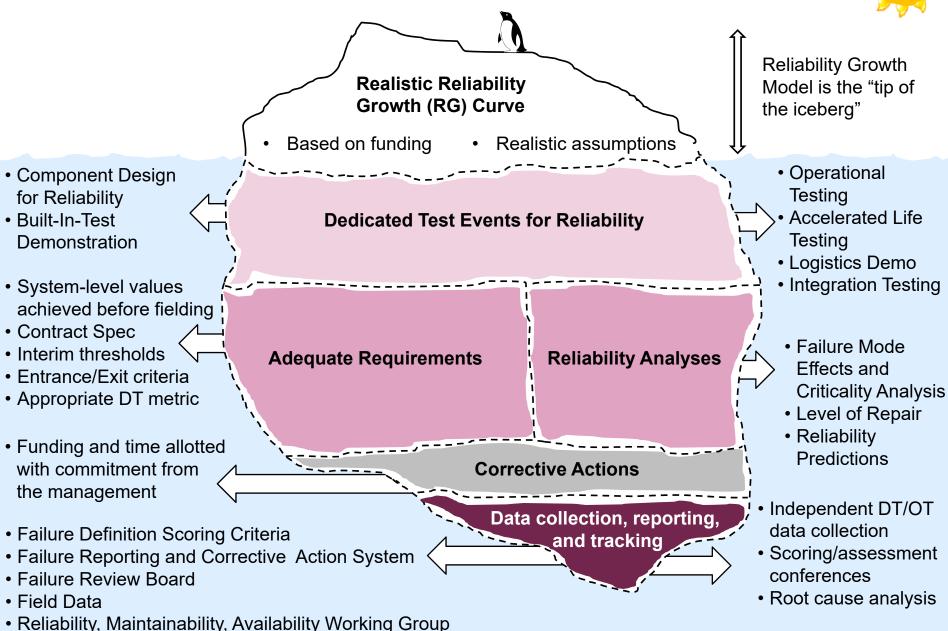
 Developing reliability growth planning curves using PM2 Model or Crow-Extended Planning Model\*

\*PM2 and Crow Extended models encourage more realistic inputs that are based on the systems engineering and design process.



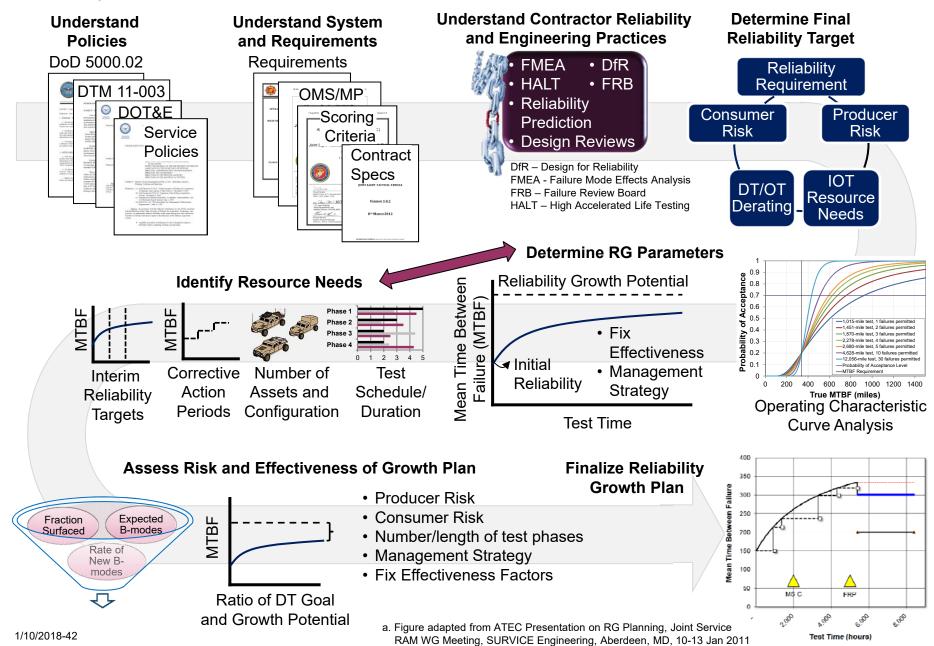
# A well-run reliability growth program requires a dedicated systems engineering effort





### <u>IDA</u>

### Reliability growth planning involves several steps





# Software intensive systems follow a similar process as hybrid and hardware-only systems

Requires robust systems engineering support, dedicated testing, adequate funding and time, reasonable requirements, scoring criteria, data collection and reporting, meetings to assess and score data, etc.

Ideally, should have an OT of sufficient length to demonstrate compliance with requirement

Can be described using Non-Homogeneous Poisson Process (NHPP) models in the relation to time (e.g., the AMSAA PM2 and Crow Extended Models) due to their simplicity, convenience, and tractability.

Growth planning can also be accomplished using a reliability tracking curve

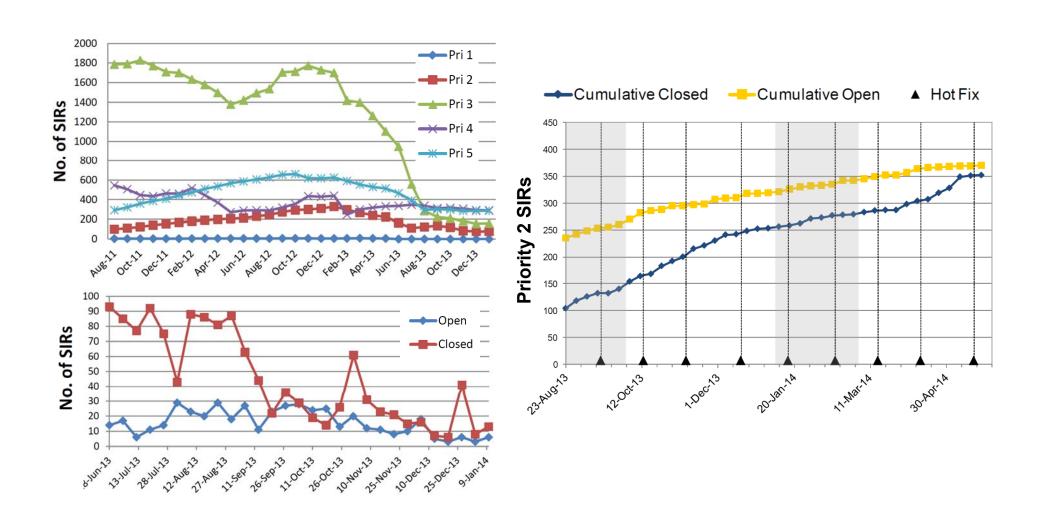
- IEEE Standard 1633 describes the practice for software reliability prediction prior to testing
- Typically involves tracking the number of open and resolved problem reports over time

The basis for scoring criteria and prioritization can be found in IEEE Standard 12207 for Systems and Software Engineering — Software Life Cycle Processes:

| Priority | Applies if the Problem Could   |
|----------|--|
| 1        | Prevents the accomplishment of an essential capability, or jeopardizes safety, security, or requirement designated as critical   |
| 2        | Adversely affects the accomplishment of an essential capability and no workaround solution is known, or adversely affects technical, cost, or schedule risks to the project or to life cycle support of the system, and no work-around solution is known                             |
| 3        | Adversely affects the accomplishment of an essential capability but a work-around solution is known, or adversely affects technical, cost, or schedule risks to the project or to life cycle support of the system, but a work-around solution is known                              |
| 4        | Results in user/operator inconvenience or annoyance but does not affect a required operational or mission essential capability, or results in inconvenience or annoyance for development or maintenance personnel, but does not prevent the accomplishment of those responsibilities |
| 5        | All other effects  |

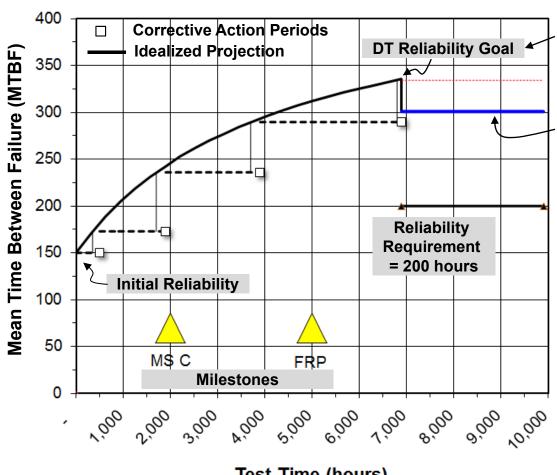


# Notional examples of reliability tracking curves for software intensive systems are shown below





## The figure below is a typical reliability growth planning curve based on the PM2 model



Test Time (hours)

FRP – Full Rate Production

Acronyms: MS – Milestone

1/10/2018-45 PM2 – Planning Model based on Projection Methodology

Calculated by dividing OT reliability goal of 300-hrs MTBF by 0.9 to account for planned 10% reduction in DT MTBF due to OT environment

OT reliability goal of 300-hrs MTBF based on demonstrating 200-hr MTBF requirement with 20% consumer and 20% producer risks

#### **Other Model Parameters**

- Management Strategy fraction of the initial system failure intensity due to failure modes that would receive corrective action. Considers A and B modes, which are failure modes that will (B modes) or will not (A modes) be addressed via corrective action
- Average Fix Effectiveness Factor the reduction in the failure rate due to implementation of a corrective actions
- Growth Potential theoretical upper limit on reliability which corresponds to the reliability that would result if all B-modes were surfaced and fixed with the realized failure mode FEF values

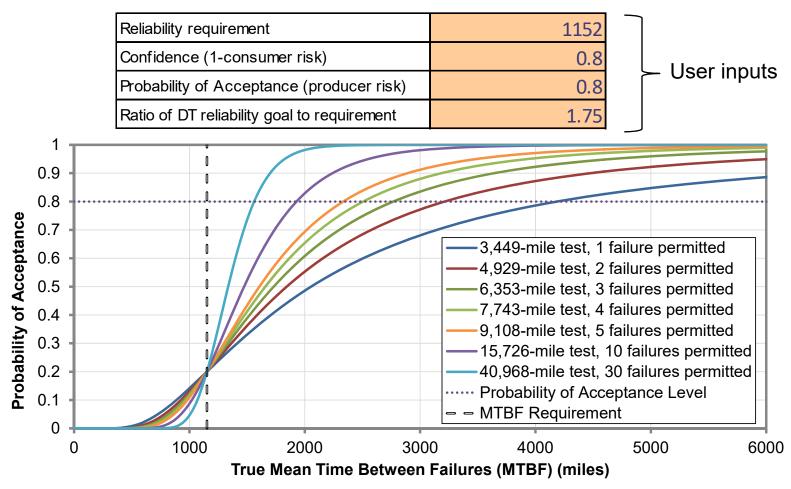
"Department of Defense Handbook Reliability Growth Management," MIL-HDBK-189C, 24 June 2011.



# The PM2 model uses Operating Characteristic (OC) curves to determine the operational test length

Allows consideration of whether test scope is adequate to assess system reliability

Illustrates allowable test risks (consumer's and producer's risks) for assessing the progress against the reliability requirement



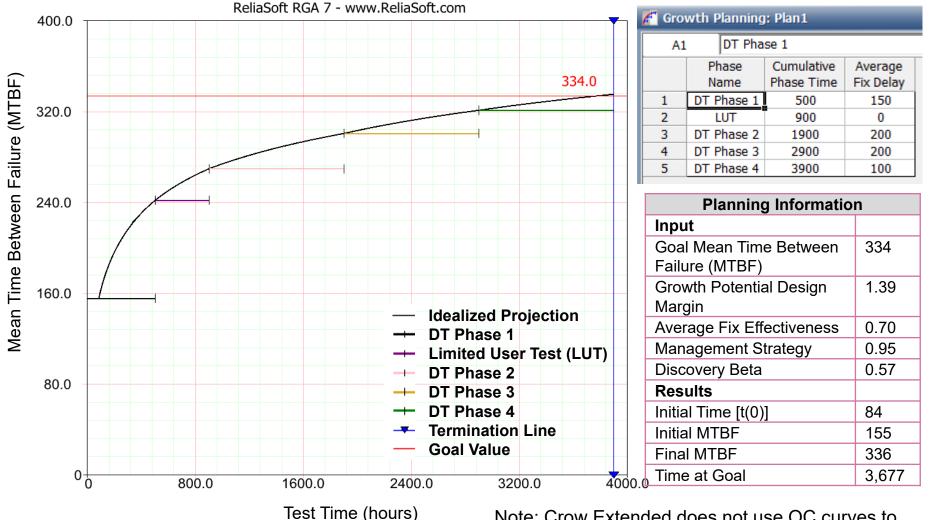


## In Class Exercise Using PM2 Model



## The Crow-Extended Reliability Growth Model is sometimes used instead of the PM2 model

### Crow-Extended Reliability Growth Planning Curve



1/10/2018-48

Note: Crow Extended does not use OC curves to determine the reliability growth goal.



### **Takeaway Points**

Given the poor performance of producing reliable systems in the DoD, development of a comprehensive reliability growth plan is important and is required by policy

Reliability planning is more than producing a growth curve; it requires adequate funding, schedule time, contractual and systems engineering support, reasonable requirements, scoring criteria, data collection and assessment, etc.

Reliability growth planning models, such as PM2 and Crow-Extended, provide useful ways to quantify how efforts by the management can lead to improved reliability growth over time

Reliability growth planning for software intensive systems generally follows a similar process as planning for hybrid and hardware-only systems, although use of a tracking curve can also support quantification of growth planning efforts

Programs fail to reach their reliability goals for a variety of reasons; development of a robust growth plan early on can help avoid some of the common pitfalls



## Backup Slides



# Common Reasons Why Programs Fail to Reach Reliability Goals and What We Can Do About It

- 1. Failure to start on the reliability growth curve due to poor initial reliability of design
- 2. Failure to achieve sufficient reliability growth during developmental testing (DT)
- 3. Failure to demonstrate required reliability in operational testing (OT)

#### Failure to start on the reliability growth curve due to poor initial reliability of design

| Common Causes  | Recommended DoD Mitigations   |  |
|--|---|--|
| Poor integration or lack of a "design for reliability" effort  | Review contractor's reliability engineering processes; Establish contractual requirements that encourage system engineering "best practices"  |  |
| Unrealistic initial reliability predictions based on MIL-HDBK-217  | Review prediction methodology; Require/encourage more realistic prediction methods such as physics of failure method using validated models and/or test data; Have experts review contractor software architecture and specifications                         |  |
| Early contractor testing is carried out in a non-operational environment   | Understand how the contractor conducted early testing; Encourage contractor to test system in an operationally realistic environment as early as possible   |  |
| Unrealistic reliability goals relative to comparable systems or poorly stated requirements   | Compare reliability goals to similar systems; Push for more realistic requirements  |  |
| Overestimating the reliability of COTS/GOTS in a military environments   | Communicate the operational environment to the contractor, and the contractor, in turn, has to communicate that information to any subcontractors; If available, consider field data and prior integration experience to estimate reliability                 |  |
| Lack of understanding of the definition of "system failure"  | Review system design/scoring criteria early and ensure all parties understand and agree with it; Communicate scoring criteria in Request For Proposal   |  |
| Reliability requirement is very high and would require impractically long tests to determine the initial reliability with statistical confidence | Consider using "lower-level" reliability measures (e.g., use MTBEFF, instead of MTBSA); Investigate if the specified level of reliability is really required for the mission; Emphasize the importance of having a significant design for reliability efforts |  |



## Common Reasons Why Programs Fail to Reach Reliability Goals and What We Can Do About It (cont.)

#### Failure to achieve sufficient <u>reliability growth</u> during developmental testing (DT)

| Common Causes  | Recommended Mitigation  |  |  |
|--|---|--|--|
| Development of the reliability growth planning curve was a "paper exercise" that was never fully supported by funding, contractual support, and systems engineering activities | Verify reliability program is included in contracting documents and that there is sufficient funding to support testing and system engineering activities; Ensure program has processes in place to collect and assess reliability data; Investigate realism of reliability growth model inputs |  |  |
| Insufficient testing or time to analyze failure modes and devise/implement corrective actions  | Evaluate how many B-mode failures are expected to surface over the test period; Ensure there are sufficient test assets and push for additional assets when the testing timeline is short; Evaluate if there will   |  |  |
| Urgent fielding of systems that are not ready for deployment   | be sufficient time to understand the cause of failures and develop, implement, and verify corrective actions  |  |  |
| Inadequate tracking of software reliability or testing of patches  | Ensure contract includes provisions to support software tracking and analysis; TEMP should define how software will be tracked/prioritized  |  |  |
| System usage conditions or environment changed during testing  | Analyze data to see if the failure mode distributions varied with changing conditions, Consider whether to reallocate resources and conduct additional testing in more challenging conditions   |  |  |
| Initial design or manufacturing processes underwent major changes during testing   | Discuss whether it is necessary to rebaseline the reliability growth planning curve based on the new design   |  |  |
| System/subsystem components reaches wear-<br>out state during testing  | Investigate cause of wear-out; Consider recommending redesign for subsystems showing early wear-out or taking steps to mitigate overstresses to these components, if applicable   |  |  |
| Reliability requirement is very high and would require impractically long tests to surface failure modes and grow reliability  | Consider using "lower-level" reliability measures (e.g., use MTBEFF, instead of MTBSA); Investigate if the specified level of reliability is really required for the mission; Emphasize the importance of having a significant design for reliability efforts                                   |  |  |



### IDA | Common Reasons Why Programs Fail to Reach Reliability Goals and What We Can Do About It (cont.)

#### Failure to <u>demonstrate required</u> reliability in operational testing (OT)

| Common Causes  | Recommended Mitigation   |  |
|--|--|--|
| Reliability of the system was poor coming in to the OT                                   | Encourage program to establish OT reliability entrance criteria and ensure these criteria are achieved prior to entering the OT  |  |
| User employment, environment, and/or system configuration was different in OT than in DT | Seek to operationalize reliability testing in DT to the maximum extent possible  |  |
| Data collection and scoring procedures were different in OT compared to DT               | Ensure data collection in DT and OT are adequate; Encourage program office and test agency to establish procedures that encourage data collection quality and consistency; Perform a pilot test to assess data collection adequacy |  |
| OT length was too short  | Use operating characteristic curves and other appropriate statistical methods to scope the OT length; Use DT data to estimate system reliability   |  |



### **PM2 Continuous RG Curve Risk Assessment**

| Category  | Low Risk   | Medium Risk  | High Risk   |
|---|--|--|---|
| MTBF Goal (DT)  MTBF GrowthPotential                                      | < 70%  | 70 - 80%   | > 80%   |
| IOT&E Producer's Risk   | ≤ 20%  | 20+ - 30%  | > 30%   |
| IOT&E Consumer's Risk   | ≤ 20%  | 20+ - 30%  | > 30%   |
| Management Strategy   | < 90%  | 90 - 96%   | > 96%   |
| Fix Effectiveness Factor  | ≤ 70%  | 70+ - 80%  | > 80%   |
| MTBF Goal (DT) MTBF Initial   | < 2  | 2 - 3  | > 3   |
| Time to Incorporate and<br>Validate Fixes in IOT&E<br>Units Prior to Test | Adequate time and resources to have fixes implemented & verified with testing or strong engineering analysis | Time and resources for<br>almost all fixes to be<br>implemented & most<br>verified w/ testing or<br>strong engineering<br>analysis | Many fixes not in place by IOT&E and limited fix verification |



### PM2 Continuous RG Curve Risk Assessment(cont.)

| Category   | Low Risk  | Medium Risk  | High Risk   |
|--|---|--|---|
| Corrective Action<br>Periods (CAPs)                              | 5 or more CAPs which<br>contain adequate calendar<br>time to implement fixes<br>prior to major milestones   | 3 - 4 CAPs but some may<br>not provide adequate<br>calendar time to implement<br>all fixes   | 1- 2 CAPs of limited duration   |
| Reliability Increases after CAPs                                 | Moderate reliability<br>increases after each CAP<br>result in lower-risk curve<br>that meets goals  | Some CAPs show large jumps in reliability that may not be realized because of program constraints  | Majority of reliability growth tied to one or a couple of very large jumps in the reliability growth curve                                      |
| Percent of Initial<br>Problem Mode Failure<br>Intensity Surfaced | Growth appears reasonable (i.e. a small number of problem modes surfaced over the growth test do not constitute a large fraction of the initial problem mode failure intensity) | Growth appears somewhat inflated in that a small number of the problem modes surfaced constitute a moderately large fraction of the initial problem mode failure intensity | Growth appears artificially high with a small number of problem modes comprising a large fraction of the initial problem mode failure intensity |



#### **DOT&E TEMP Guide 3.0**

- Provides guidance on incorporation of the Program's Reliability Growth Strategy in the TEMP
- Requires that the TEMP include an overview of the reliability program and testing needed to assess/monitor reliability growth, including design for reliability T&E activities.
- Requires a brief description of key engineering activities supporting the reliability growth program:
  - Reliability allocations to components and subsystems,
  - Reliability block diagrams (or system architectures for software intensive systems) and predictions
  - Failure definitions and scoring criteria (FDSC)
  - Failure mode, effects and criticality analysis (FMECA)
  - System environmental loads and expected use profiles
  - Dedicated test events for reliability such as accelerated life testing, and maintainability and built-in test demonstrations
  - Reliability growth testing at the system and subsystem level
  - Failure reporting analysis and corrective action system (FRACAS) maintained through design, development, production, and sustainment.



### **DOT&E TEMP Guide 3.0** (cont.)

- The reliability growth program described in the TEMP should contain the following
  - Initial estimates of system reliability and a description of how this estimates were arrived at
  - Reliability growth planning curves (RGPC) illustrating the reliability growth strategy, and including justification for assumed model parameters (e.g. fix effectiveness factors, management strategy)
  - Estimates with justification for the amount of testing required to surface failure modes and grow reliability
  - Sources of sufficient funding and planned periods of time to implement corrective actions and test events to confirm effectiveness of those actions
  - Methods for tracking failure data (by failure mode) on a reliability growth tracking curve (RGTC) throughout the test program to support analysis of trends and
  - changes to reliability metrics
  - Confirmation that the Failure Definition Scoring Criteria (FDSC) on which the RGPC is based is the same FDSC that will be used to generate the RGTC
  - Entrance and exit criteria for each phase of testing Operating characteristic (OC) curves that illustrate allowable test risks (consumer's and producer's risks) for assessing the progress against the reliability requirement. The risks should be related to the reliability growth goal.



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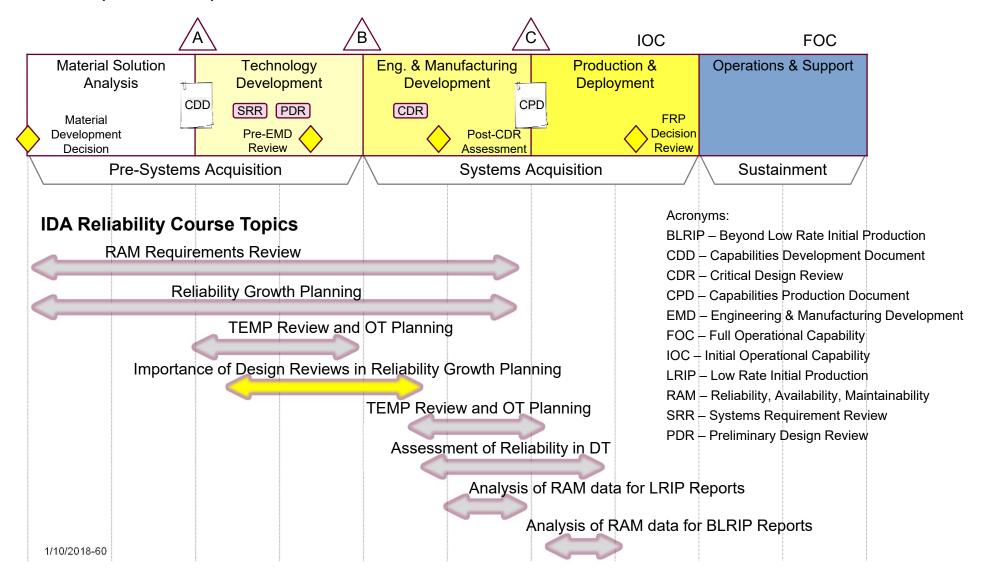
# Importance of Design Reviews in the Reliability Growth Planning Process

Jonathan L. Bell 10 January 2018



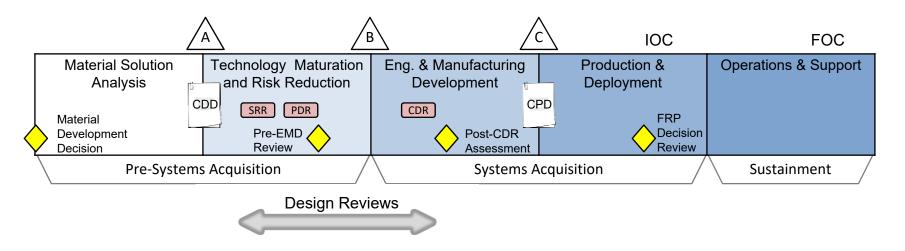
# This briefing highlights the importance of design reviews in the reliability growth planning process

Discusses questions to consider during design review activities, and provides programmatic examples of this process





# A detailed understanding of the system's design and the developer's system engineering process is critical to building a credible reliability growth strategy



### Per DOD 5000.02, "any program that is not initiated at Milestone C will include the following design reviews":

#### Preliminary Design Review (PDR):

 Assesses the maturity of the preliminary design supported by the results of requirements trades, prototyping, and critical technology demonstrations. The PDR will establish the allocated baseline and confirm that the system under review is ready to proceed into detailed design.

#### Critical Design Review (CDR)

 Assesses design maturity, design build-to or code-to documentation, and remaining risks and establishes the initial product baseline. Used as the decision point that the system design is ready to begin developmental prototype hardware fabrication or software coding with acceptable risk.



# Reliability growth planning is an integral part of the systems engineering process

Per DOD 5000.02, the Program Manager will formulate a comprehensive Reliability and Maintainability program to ensure reliability and maintainability requirements are achieved; the program will consist of engineering activities including for example":

- R&M allocations
- Block diagrams and predictions
- Failure definitions and scoring criteria
- Failure mode, effects and criticality analysis
- Maintainability and built-in test demonstrations
- Reliability testing at the system /subsystem level
- Failure reporting, analysis, and corrective action system maintained through design, development, production, and sustainment

In addition to design reviews, contract deliverables, developed early in a program, might also provide documentation on the system design and the extent that the contractor had included reliability in the systems engineering process



# Several questions should be addressed during design reviews

#### Are the reliability requirement(s) understood by the developer?

- Are reliability goal(s) included in contractual documents?
- Is the reliability growth goal linked to the user's reliability requirement, if applicable?
- Is the developer aware of interim reliability goals such as entrance/exit criteria for various test phases, if applicable?
- Has the failure definition and/or scoring criteria been communicated to the developer? For software, has the defect prioritization been defined?
- Does the developer have reliability test data that can be assessed to verify compliance with the Government's scoring process?

#### Are reliability predictions credible?

- Does the developer have an estimate for the initial reliability of the system/subsystems? If so, is the estimate consistent with the reliability growth planning curve?
- Are predictions supported by test data that are based on use of the system over its representative mission profile and scoring of failures in accordance with approved failure definition and/or scoring criteria?
- Was testing and data collection performed by a government test site?
- Does developer have a reliability block diagram?
- Were reliability predictions based on MIL-STD-217 or is progeny (common on space programs)?
- Were reliability predictions based on a physics of failure model?
- Did the contractor implement a Design for Reliability (DfR) process?
- Does the developer have a history of producing reliability hardware/software?

### Several questions should be addressed during design reviews

#### Is the developer's Management Strategy (MS)\* credible?

- Is there adequate funding and time to discover failure modes and develop, implement, and verify corrective actions.
- How mature is the design/software code? Is the design a new build? Does it incorporate Commercial Off-the-Shelf (COTS), Government Off-the-Shelf (GOTS), or Government Furnished Equipment (GFE)?
- Will the program address failures due to COTS/GOTS/GFE or borrowed software code? If not, were these subsystems/components/code included as part of the A-mode failure intensity.
- Is there representative field failure data on the subsystems/components/software? If so, has this data been appropriately scored in accordance with the the failure definition and/or scoring criteria? Was this information used to develop an estimate for MS?

#### How mature is the system that will enter testing?

- When will a functional prototype or fully function software code be available?
- Has the developer conducted testing of the system on their own?
- Does the program anticipate major design/manufacturing changes or software drops after MS C?

#### Is the developer required to conduct break-in or shakedown testing?

- If so, are there specific criteria that should be met?
- What is the mitigation plan if the developer fails to meet break-in or shakedown criteria?

Management Strategy\*

$$MS = \frac{\lambda_B}{\lambda_A + \lambda_B}$$

 $MS = \frac{\lambda_B}{\lambda_A + \lambda_B}$   $\lambda_B = \text{initial B-mode failure intensity}$   $\lambda_A = \text{initial A-mode failure intensity}$ 



### **IDA** This section provides programmatic examples



OH-58F Kiowa Warrior



Joint Light **Tactical** Vehicle



F-15 Radar Modernization Program





# Ensure estimates of growth and management strategy are realistic – they should accurately quantify what the program intends to fix (particularly for system upgrades)



#### **OH-58F Kiowa Warrior**

- During the System Requirement Review and subsequent Preliminary Design Review, DOT&E learned that most of OH-58F parts were not new; they came from the legacy OH-58D aircraft
- Program office stated they would not implement corrective actions for any of the legacy components
- Initial program growth curve had a 0.95 Management Strategy (MS), which is typical of a new start program.
- DOT&E obtained detailed failure mode data from the program office on legacy and new system components.
- Analysis of the failure mode data indicated that a 0.5 MS was more realistic.

$$MS = \frac{\lambda_B}{\lambda_A + \lambda_B}$$
  $\lambda_B = \text{initial B-mode failure intensity}$   $\lambda_A = \text{initial A-mode failure intensity}$ 



# Ensure estimates of growth and management strategy are realistic – they should accurately quantify what the program intends to fix

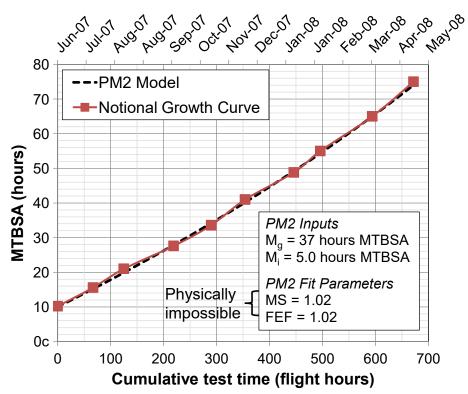


# F-15E Radar Modernization Program (RMP)

- RMP initially had a hardware reliability requirement only
- For AESA radars, software accounts for the majority of failures
- Program established Mean Time
   Between Software Anomalies (MTBSA)
   requirement
- RMP software code maturity

# DOT&E and IDA assessed the programs stability growth curve as overly aggressive

### PM2 Model Fit to Notional Contractor Curve



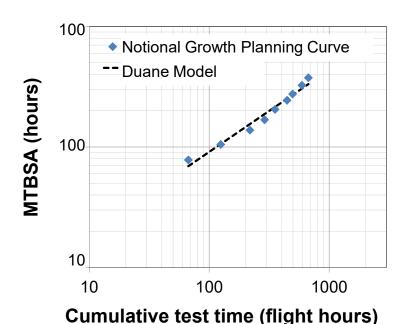
#### Acronyms:

FEF – Fix Effectiveness Factor MS – Management Strategy Mi – Initial Reliability

M<sub>g</sub> – Reliability Growth Goal PM2 – Planning Model based on Projection Methodology



# Ensure estimates of growth and management strategy are realistic – they should accurately quantify what the program intends to fix



Number of Defects

Concave

S-Shaped

Test Time

Test Time



Comparison of notional curve to Duane model suggests that growth curve projections are aggressive

Fitted growth rate parameter ( $\alpha$ )  $\sim$  0.70

#### **Military Standard 189C:**

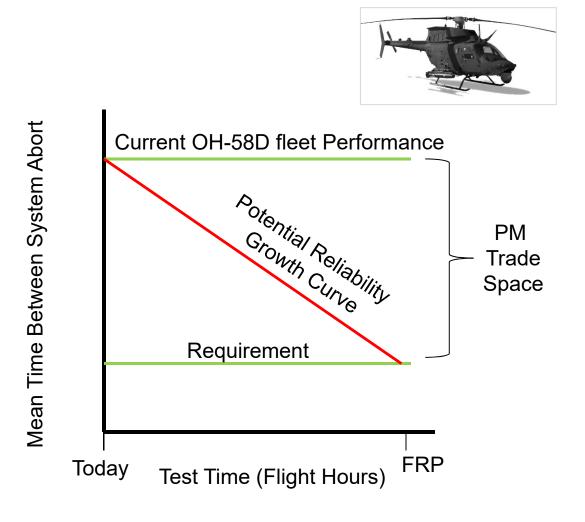
- Historical mean/median for  $\alpha$  is 0.34/0.32
- Historical range for  $\alpha$  is 0.23 0.53
- An α of 0.70 is unrealistically aggressive, particularly for a program that is incorporating mostly mature technology



# Understand Scoring criteria and ensure the initial reliability estimate reflects the reliability of the current system considering all engineering changes made over the years

#### **OH-58F Kiowa Warrior**

- Reliability requirement based on 1990s document
- OH-58D had multiple upgrades and reliability improvements since 1990
- Combat reliability estimates were much higher than the requirement
- Rescored combat data with Failure Definition Scoring Criteria (FDSC) to obtain a more accurate reliability estimate
  - Estimated reliability of current system exceeded requirement.



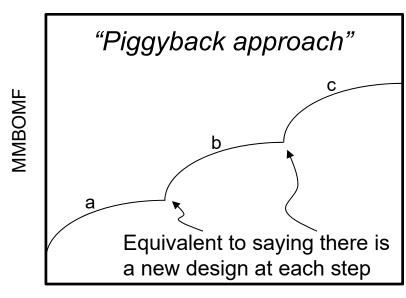


## Make sure the reliability growth curves are based on realistic assumptions



#### **Joint Light Tactical Vehicle (JLTV)**

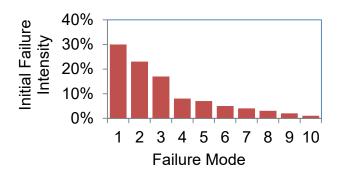
 The early JLTV TEMP included three growth curves projecting growth out to the objective reliability requirement for Mean Miles Between Operational Mission Failure (MMBOMF):



**Test Time** 

### **Problems with this approach**

- Subsequent steps overestimate the growth that can be achieved since the bulk of high rate failure modes were already addressed in the first step
- Steps "b" and "c" essentially assume system redesigns



### <u>IDA</u>

### Consider more inclusive reliability metrics



Programs typically build reliability growth strategy/curves for mission failure or mission abort requirement

Mission aborts occur less frequently than Essential Function Failures (EFFs) or Essential Maintenance Actions (EMAs)

Growth strategies based on EMAs produce a more credible and less resource-intensive reliability growth strategy by:

- Incorporating a larger share of the failure modes
- Addressing problems before they turn into mission aborts
- Improving the ability to assess and track reliability growth
- Increasing the statistical power and confidence to evaluate reliability in testing
- Enabling more reasonable reliability growth goals
- Reducing subjectivity that can creep into the reliability scoring process

AH-64E decided to focus growth strategy on Mean Time Between EMAs as well as Mean time between Mission Aborts



### **Takeaway Points**

#### Get involved early in developing reasonable estimates for growth parameters

- Participate in design reviews to understand proposed design.
  - The design for a system upgrade might have changed many times over the years (e.g., OH-58F)
- Work with Reliability Integrated Product Team to ensure growth parameters are tied to engineering, contracting documentation, program management, and the test plan

### Discuss requirements: KPPs are not always the best for reliability growth planning curves

- Fight inadequate requirements (e.g., F-15 Radar Modernization Program (RMP) Full Operational Capability reliability requirement)
- In the absence of adequate requirements, compare to legacy performance in testing (e.g., OH-58F Kiowa Warrior)
- Push for reliability growth planning curves based on EMAs/EFFs

#### Build a realistic reliability growth plan that is based on systems engineering

- Ensure it represents the specific failure modes the program intends to fix. It should consider all A-modes, particularly for non new-start systems (e.g., OH-58F, F-15E RMP radar software)
- Confirm that it is supported with a Failure Reporting and Corrective Action System and Failure Review Board
- Update model inputs once test results are available
- Ensure design margins are adequate



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## **TEMP Review and OT Planning**

Rebecca Dickinson 10 January 2018



## This briefing provides an overview of the importance and process of TEMP Review and OT Planning (for Reliability)

#### **System Acquisition Framework** B IOC FOC **Production & Material Solution** Technology Eng. & Manufacturing **Operations & Support Analysis** Development Development Deployment CDD CPD SRR PDR CDR **FRP** Material Decision Development Pre-EMD Post-CDR Review Review Decision Assessment **Pre-Systems Acquisition** Systems Acquisition Sustainment Acronyms: **IDA Reliability Course Topics** BLRIP – Beyond Low Rate Initial Production RAM Requirements Review CDD - Capabilities Development Document CDR - Critical Design Review Reliability Growth Planning CPD - Capabilities Production Document EMD – Engineering & Manufacturing Development TEMP Review and OT Planning FOC - Full Operational Capability IOC - Initial Operational Capability Importance of Design Reviews in Reliability Growth Planning LRIP - Low Rate Initial Production RAM - Reliability, Availability, Maintainability TEMP Review and OT Planning SRR - Systems Requirement Review PDR - Preliminary Design Review Assessment of Reliability in DT Analysis of RAM data for LRIP Reports Analysis of RAM data for BLRIP Reports



## Topics covered in briefing will help address the following questions:

- How should programs document a reliability plan in the TEMP?
- What criteria should be considered during the TEMP review process?
- How do we assess the adequacy of an OT?
- What is the guidance for using DT data for OT evaluations?

Reliability is the chief enabler of operational suitability, and failure to achieve reliability requirements typically results in a system being assessed "not suitable"; consequently, its independent evaluation is pivotal to OT&E.

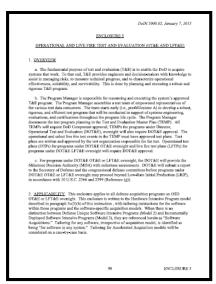
Independent Operational test and Evaluation (OT&E) Suitability Assessments – October 05 2012

DOT&E Memo



## **TEMP Reliability Policy is Milestone dependent**

- The TEMP must include a plan (typically via a working link to the Systems Engineering Plan) to allocate reliability requirements down to components and sub-components.
- Beginning at Milestone B, the TEMP must include Test & Evaluation (T&E) for reliability growth and reliability growth curves (RGCs) for the whole system and the reliability of critical systems, sub-systems, components, and sub-components.
- RGCs must display planned initial reliability, the allocated reliability requirement, a curve showing reliability that is expected during each reliability test event, and points marking reliability test results to date.
- Beginning at Milestone B, the TEMP must include a working link to the failure mode, effects and criticality analysis (FMECA)
- Updated TEMPs at Milestone C must include updated RGCs that reflect test results to date, any updates to the planned T&E for reliability growth, and a working link to the updated FMECA.



Reliability and Maintainability Policy: DoDI 5000.02



## Guidance on documenting and incorporating a program's reliability strategy in the TEMP\*\*

## <u>IDA</u>

## The TEMP requires a brief description of key engineering activities that support the reliability growth program.

#### **Key Engineering Activities include:**

- Reliability allocations to components and subsystems
- Reliability block diagrams (or system architectures for software intensive systems) and predictions
- Failure definitions and scoring criteria (FDSC)
- Failure mode, effects and criticality analysis (FMECA)
- Systems environmental loads and expected use profiles
- Dedicated test events for reliability such as accelerated life testing, and maintainability and built-in test demonstrations
- Reliability growth testing at the system and subsystem level
- A failure reporting analysis and corrective action system (FRACAS) maintained through design, development, production, and sustainment

Key engineering activities should be discussed in much more detail in the appropriate supporting references, such as the System Engineering Plan



## The TEMP should contain the following information with respect to the reliability growth program:

- Initial estimates of system reliability and how estimates were determined
- Reliability growth planning curves (RGPC) illustrating the growth strategy, and justification for assumed model parameters (fix effectiveness factors, management strategy, corrective actions)
- Estimates for the amount of testing (with justification!) required to surface failure modes and grow reliability
- Methods for tracking failure data (by failure mode) on a reliability growth tracking curve (RGTC) throughout the test program to support analysis of trends and changes to reliability metrics
- Confirmation that the FDSC on which the RGPC is based is the same FDSC that will be used to generate the RGTC
- Entrance and exit criteria for each phase of testing
- Operating characteristic curves that illustrate allowable test risks (consumer's and producer's risks) for assessing the progress against the reliability requirement. The risks should be related to the reliability growth goal.

Reliability growth curves are excellent planning tools, but programs will not achieve their reliability goals if they treat reliability growth as a "paper policy." Good reliability planning must be backed up by sound implementation and enforcement.

(DOT&E FY 2014 Annual Report)



## Systems not meeting entrance and exit criteria should revise the reliability growth strategy to reflect current system reliability

#### A few important questions for evaluating Entrance and Exit criteria in the TEMP:

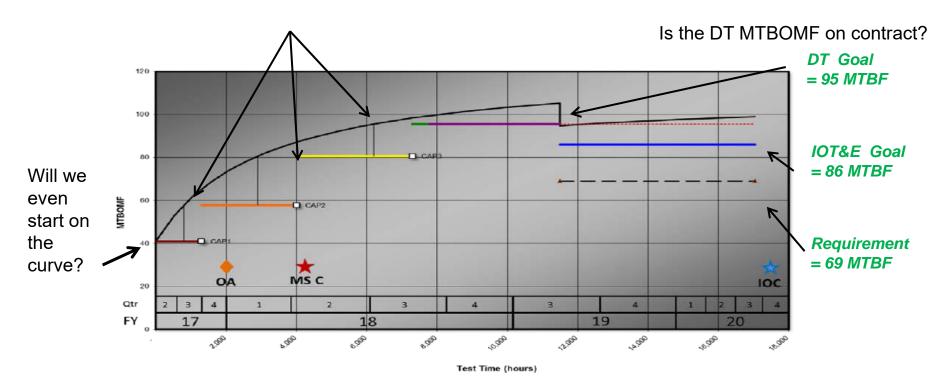
What are the intermediate goals or entrance and exit goals?

Is there enough time planned in each test phase to surface failure modes?

Are there planned corrective action periods at the end of a phase? Are these periods of reasonable length?

If a requirement is not met, will a corrective action period be initiated?

Are entrance criteria specified for the Operational Assessment? Are they consistent with the curve?





## The TEMP should describe how reliability will be tracked across the developmental life cycle.

### Why is reliability tracking important?

- Determine if growth is occurring and to what degree.
- Estimate the demonstrated reliability based on test data
- Compare the demonstrated reliability to the requirements

### How do we track reliability?

- The most common methods of growth tracking are scoring and assessment conferences, measures to determine if reliability is increasing in time, tracking models, and FRACAS.
- If tracking and/or projection analysis indicates that the system is not growing reliability in accordance with the reliability growth curve:
  - Update the reliability growth strategy and planning curve(s) based on more realistic inputs
  - Consider if additional resources/testing are necessary to reach goals
  - If reliability is poor, use growth potential analysis to see if it is feasible for system to reach reliability goals; if it is not feasible, system might require a redesign

Reliability should be measured, monitored, and reported throughout the acquisition process.

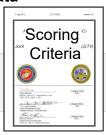
Test

## The Reliability Tracking Process looks something like this:

#### Collect and **Review Data**

- Consistency
- Omissions
- Errors
- · Does it align with observations?

#### **Score Reliability** Data



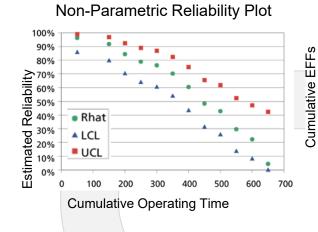
#### **Organize Data as Appropriate**

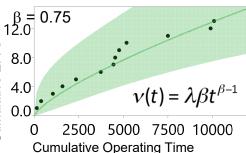
- Test phase
- Corrective action period
- Failure type (EFFs, OMFs)
- Failure mode
- System or subsystem
- · Aggregate or group
- Data from legacy system(s)

 Determine what conditions might have impacted data (e.g., weather, location, etc.)

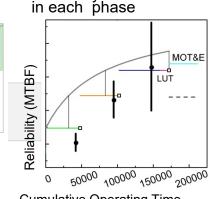
#### **Track Reliability Growth Over Time**

Cumulative plot



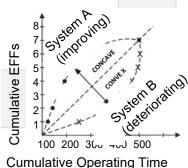


AMSAA-Crow Model Fit



Reliability demonstrated

**Cumulative Operating Time** 



#### Consider Using Tracking Data to Preform Reliability Projection Analyses

Reliability Projection Models

- AMSAA-Crow Projection Model
- Crow Extended Projection Model
- AMSAA Maturity Projection Model
- Discrete Projection Model

Reliability Growth Potential

 $(M_{GP})$ 

EFF - Essential Function Failure

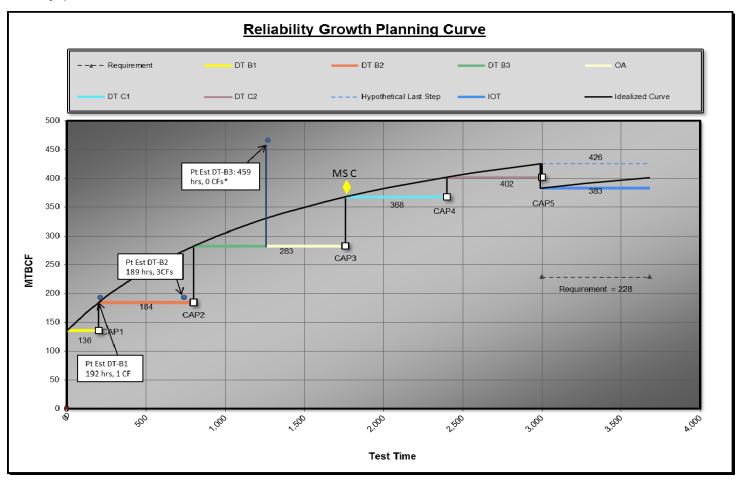
AMSAA - Army Materiel Systems Analysis Activity OMF – Operational Mission Failure

Acronymes:



## **Updated TEMPs at Milestone C must include updated RGCs**

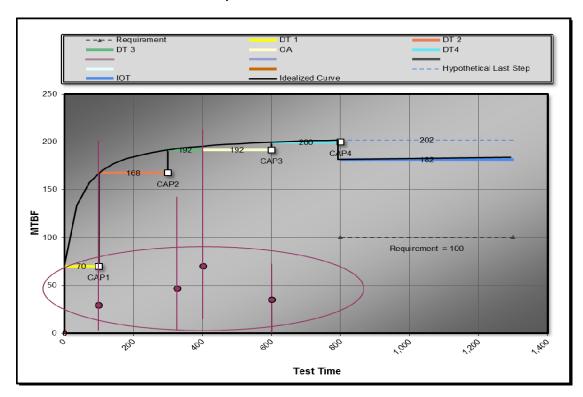
- Good example of one method for updating the reliability growth curve for a Milestone C TEMP
  - Reliability for each test event is clearly documented
  - Could be improved by including confidence intervals (an indication of uncertainty associated with estimate)
  - Reliability point estimates are consistent with the curve





## **Updated TEMPs at Milestone C must include updated RGCs**

- In many cases we have seen curves that do not reflect existing test data
  - Test results are not consistent with reliability growth curve!
- Options for the MS C
  - Update curve to reflect new initial reliability estimate this may require:
    - » A new curve with additional corrective action periods
    - » Context on how existing failures will be fixed
  - Review requirement what is the operational context?





## **Example of a Good TEMP**

#### Includes a System Engineering Strategy

Provides Engineering Activity details: R&M allocations; block diagrams and predictions; FMECA; FDSC

#### Outlines a Comprehensive Growth Plan Overview

- Described for both MTBOMF and MTBEFF!
- Provides adequate justification for initial system level reliability, Management Strategy, FEF, CAPs, etc.

#### Going above and beyond by planning a Pre-IOT&E Reliability Qualification Test (RQT)

- Program Office wants to evaluate system reliability prior to IOT&E.
  - » Expected 69 hour MTBOMF will be demonstrated with 80% confidence and have a 70% probability of acceptance during RQT

#### Adequate IOT&E test length

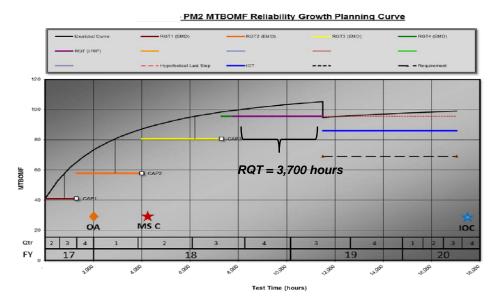
 If the vehicle meets it DT reliability growth goal of 95 hours the IOT&E will be long enough to demonstrate the 69-hour MTBFOM requirement with 80% confidence and 84% power (assuming a 10% degradation from DT to OT).

#### Reliability Growth Goal is on Contract!

 The reliability growth goal was included in the program's Request for Proposals!



Projected Miles Supporting Reliability Growth





## **Guidance on Reliability Test Planning\*\***



## Planning a Reliability Test

Operational Reliability: the ability of a system to perform its required function, under stated environmental and operating conditions and for a stated period of time.

- Operational testing provides the ability to assess operational reliability
- Ideally, adequate data on the mission reliability will be collected during operational testing, using representative users under a range of operationally realistic conditions.
- Operating characteristic (OC) curves help in determining whether a test is adequate to assess system reliability



## The reliability requirements of a system impacts test duration

- Test duration depends on the reliability requirement:
  - Pass/Fail
    - » Probability of a fuse igniting without failure in a weapon system > 90%
  - Time/Duration based
    - » A howitzer must have a 75 percent probability of completing an 18-hour mission without failure.
  - Mean time between failures (MTBF)
    - » A howitzer mean time between failures must exceed 62.5 hours.



## Will enough data be collected to adequately assess system reliability?

Current DOT&E Guidance: OT should provide sufficient data to assess system reliability with <u>statistical power and confidence</u>

 No default criteria is given for the level of statistical confidence and power (it depends!).

Operating Characteristic (OC) curves are useful for determining the statistical confidence and power that a test is sized for.

Provide a visual of the risk trade space:

Consumer Risk: the probability that a bad (poor reliability) system will be accepted Producer Risk: the probability that a good (poor reliability) system will be rejected

While the statistical properties of a test <u>do not</u> determine its adequacy, they provide an objective measure of how much we are learning about reliability based on operational testing.



## **Operating Characteristic Curves 101**

### Information required for building the OC curve

- Test Length/Test Size
- System's Reliability Requirement
- Desired Confidence Level

### **Confidence level manages Consumer Risk**

 For example, an 80% confidence equates to a 20% chance a system with true reliability below the requirement will be accepted

### **Outputs of the OC Curve**

 A plot of the probability of demonstrating the reliability requirement with confidence as a function of the system under test's true reliability

### The probability of demonstrating the requirement is the power of the test

- Indicates the test's ability to show that a system with a true reliability higher than the requirement actually beats the requirement
- Power manages Producer Risk, the higher the power the less likely a reliable system fails the test.

In general, the longer the test, the higher the power for a given confidence level



## **Example: Building an OC Curve**

### What is the Reliability Requirements?

- Requirement: "The system shall have a MTBOMF that supports a 90% probability of successful completion of a 24-hour operational period"
- Translation: A system with a MTBOMF of 228 hours, has a 90 percent chance of experiencing zero failures in a 24 hour mission

### What reliability metrics can we apply OC Curves to?

- MTBOM
- MTBEFF (often ignored, but good to look at!)

#### Assessing the planned length of IOT&E:

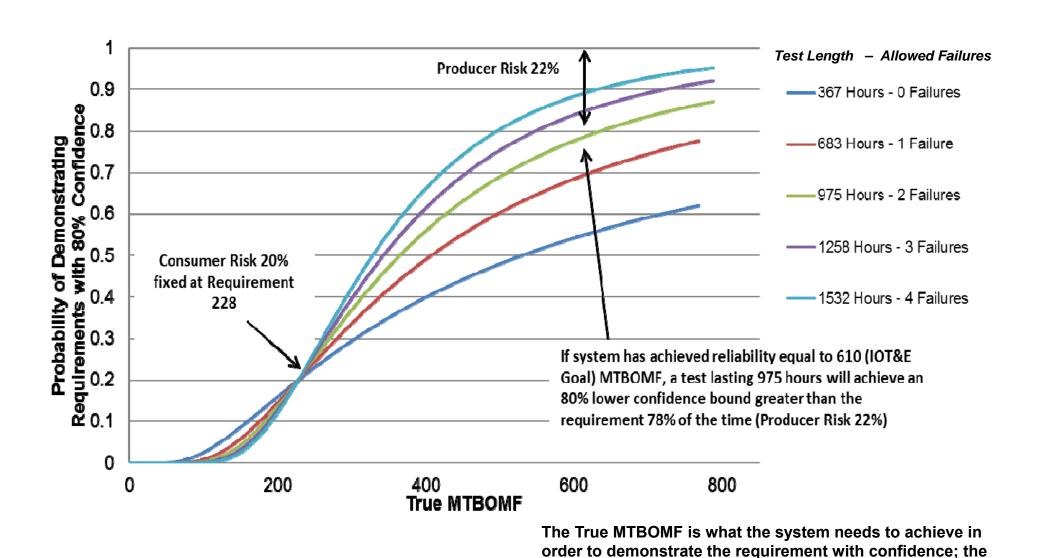
– What risks do we take on for a planned testing period in IOT&E of 1,000 hours?

### **Required Inputs for OC Curve**

- What is the test length/test size?
  - » 1,000 hours of testing are planned for IOT&E
- What is the system's reliability requirement?
  - » Threshold values for MTBOMF 228 hours
- What is the desired confidence level?
  - » Traditionally taken to be 80% but can be varied if necessary



## **Example: Building an OC Curve (Continued)**



reliability growth goal

1/10/2018-92



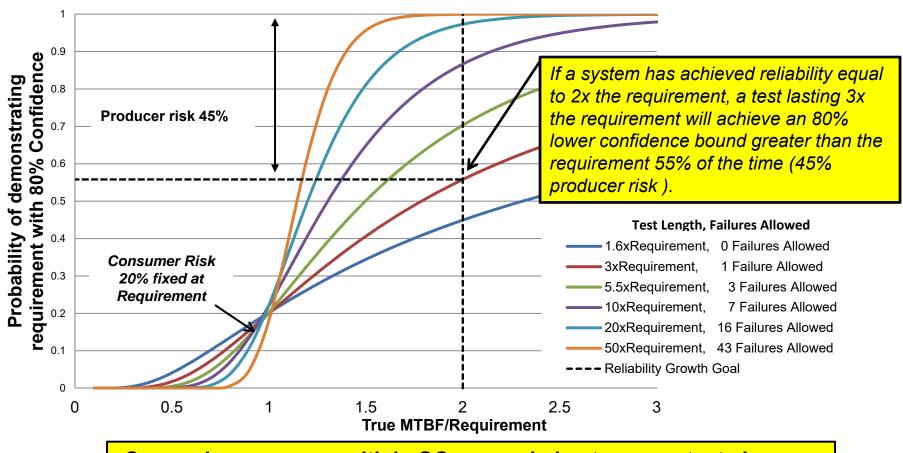
# In Class Exercise Constructing an OC curve





## A "Rule of Thumb" should not be the strategy employed to develop or assess a reliability test plan.

For example, Testing to 3x the Requirement may not be a "good rule of thumb" to follow



Comparison across multiple OC curves helps to gauge test size as a function of allowable failures and risk.

## <u>IDA</u>

## What if the test is not long enough?

- As it turns out, many operational tests are not statistically adequate (confidence and power) to assess requirements...
  - Cost and Schedule Constraints
  - Requirements are not testable or not operationally meaningful
- In most cases, there is still sufficient data to asses system reliability performance.
  - Other sources of data (including DT data) can be leveraged to assess reliability.
  - Note: When system reliability is substantially below the requirement, it is possible
    to determine with statistical confidence that the system did not meet is
    requirement with less testing than would otherwise be required.



## The TEMP Guidebook 3.0 provides guidance on the use of DT data for OT evaluations

#### The conditions the data must be collected under to be acceptable for OT use.

 Developmental testing does not have to be conducted according to the Operational Mode Summary/Mission Profile (OMS/MP) or Design Reference Mission (DRM), but there must be a clear consideration of operational conditions in the developmental testing.

#### Use a common scoring criteria

 If you plan to use developmental test data for operational evaluation, developmental test reliability failures must be scored by the same methods as the operational reliability data.

#### Clearly describe the statistical models and methodologies for combining information.

 Data should not simply be pooled together and an average reliability calculated. The analysis should account for the conditions the reliability data were collected under to the extent possible.

### The methodology for determining adequate operational test duration must be specified.

 Bayesian assurance testing can be used in place of traditional operating characteristic curves to determine adequate operational testing when prior information will be incorporated.

CAUTION: Data from different test events should not be combined into one pool of data and used to calculate and average reliability, rather advanced analysis methodologies should be used to combine information from multiple tests.



## The OC Curve is not the only method for assessing test adequacy.

### **Objective**

 Scope an appropriately sized Operational Test (OT) using the demonstrated reliability and growth of the system under test

### **Demonstration Test (OC Curve Analysis)**

- A classical hypothesis test, which <u>uses only data from single test</u> to assess whether reliability requirements are met - often requires an exorbitant amount of testing!
  - » OC Curve scopes the size of a Demonstration Test, balancing consumer and producer risk

### **Assurance Test (Bayesian Analysis)**

 Leverages <u>information from various sources</u> to reduce the amount of testing required to meet a requirement.



## A Bayesian assurance testing approach to test planning may be used to reduce test duration and control both risk criteria

| Failures<br>Allowed | Bayesian Assurance Test Miles<br>10% Consumer Risk<br>5% Producer Risk | Classical OC Curve Miles<br>10% Consumer Risk<br>Producer Risk Varies |
|---------------------|--|---|
| 1                   | 2,940  | 7,780<br>58% Producer Risk  |
| 2                   | 4,280  | 10,645<br>50% Producer Risk   |
| 3                   | 5,680  | 13,362<br>43% Producer Risk   |
| 4                   | 7,120  | 15,988<br>37% Producer Risk   |
| 5                   | 8,580  | 18,550<br>32% Producer Risk   |



## **Takeaway Points**

### **Reliability Growth Planning**

- The TEMP must provide an overview of the reliability program and the testing needed to asses and monitor reliability growth.
- Reliability Growth Planning Curves (RGPC) should be included in the TEMP and reflect the reliability growth strategy.
- Reliability should be measured, monitored and reported throughout the acquisition process.

## **Test Planning**

- The duration of test depends on the reliability requirement.
- OC Curves can be employed to visualize the risk trade space for a given test length.
- If additional information will be used in the reliability assessment then the TEMP needs to clearly outline the source, fidelity, and methodology for combining the information.



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## **Institute for Defense Analyses**

4850 Mark Center Drive • Alexandria, Virginia 22311-1882

## **Analysis of RAM Data for LRIP/BLRIP Reports**

Matthew Avery Rebecca Dickinson 10 January 2018



## **Timeline**

#### **System Acquisition Framework** B` IOC FOC **Material Solution** Production & **Operations & Support** Technology Eng. & Manufacturing Deployment **Analysis** Development Development CDD CPD SRR PDR CDR **FRP** Material Pre-EMD Decision Development Post-CDR Review Review Decision Assessment **Pre-Systems Acquisition** Systems Acquisition Sustainment Acronyms: **IDA Reliability Course Topics** BLRIP – Beyond Low Rate Initial Production RAM Requirements Review CDD - Capabilities Development Document CDR - Critical Design Review Reliability Growth Planning CPD - Capabilities Production Document EMD – Engineering & Manufacturing Development **TEMP Review and OT Planning** FOC - Full Operational Capability IOC - Initial Operational Capability Importance of Design Reviews in Reliability Growth Planning LRIP - Low Rate Initial Production RAM - Reliability, Availability, Maintainability TEMP Review and OT Planning SRR – Systems Requirement Review PDR - Preliminary Design Review Assessment of Reliability in DT Analysis of RAM data for LRIP Reports Analysis of RAM data for BLRIP Reports

## <u>IDA</u>

## **Outline**

- Reporting on Reliability
  - Point & interval estimation
  - Comparisons with legacy systems
  - Comparisons against requirements
- Reliability Models
  - Exponential Distribution
  - Other models (Weibull, LogNormal, ...)
  - Nonparametric methods (Bootstrap)
- Scoring Reliability
- Leveraging Information from Multiple Test Periods
  - Can we combine data across OT events?
  - Can we capitalize on DT data?
- Qualitative Assessment
  - Identifying drivers of reliability
- Summary



## When reporting on system reliability, focus on whether the system is sufficiently reliable to successfully conduct its mission

### Top level assessment

- Was the system reliable?
- In the first sentence/paragraph in the Operational Suitability section

### What was the system's demonstrated reliability?

- Point estimate
- Confidence interval

### Did the system meet its requirements?

- Is there a statistically significant difference?
- Is the difference meaningful in operational context?

### How does the system's reliability compare to legacy system?

– Did an upgrade improve reliability? Degrade reliability?



## Failure rates are the standard way to report reliability, but its important to keep in my the assumptions that underlie MTBF

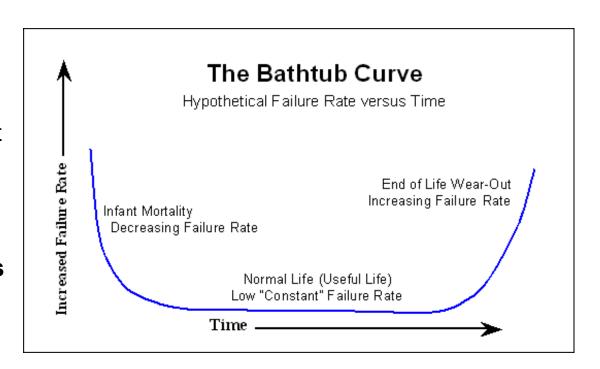
## Average of all times between failure = Mean Time Between Failures (MTBF)

- Easy to calculate
- Requirements often given in terms of MTBF
- Implies assumption of constant failure rates

## Failure rates are not always constant!

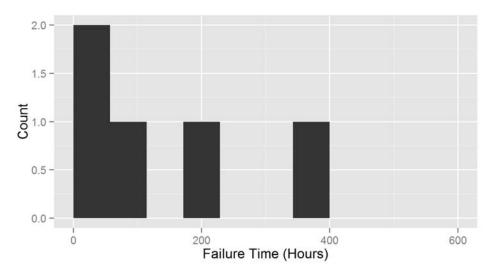
 Median failure time provides more direct measure of frequency of failures

## Different assumptions require different analyses





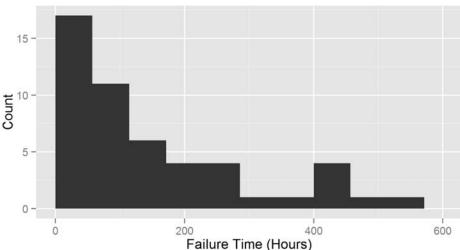
## Reporting point estimates alone can give readers a false impression of certainty about the reported failure rates



## Requirement: 100 MFHBSA

## **Operational Assessment (OA):**

- 723 hours
- 5 failures observed
- 144.6 MFHBSA



## **Initial Operational Test (IOT):**

- 7052 hours
- 49 failures observed
- 143.9 MFHBSA

## Confidence intervals quantify uncertainty about point estimates like mean failure times

#### **Confidence Intervals:**

- Provides range of plausible values
- Shows how sure we are about system reliability
- Helps us evaluate risk that system meets requirement

#### **Increment 1:**

- 723 hours
- 5 failures observed
- 144.6 MFHBSA
- 80% CI: (77.9,297.2)

#### **Increment 2:**

- 7052 hours
- 49 failures observed
- 143.9 MFHBSA
- 80% CI: (119.0,175.1)

## **Confidence Intervals for Exponential Failure Times**

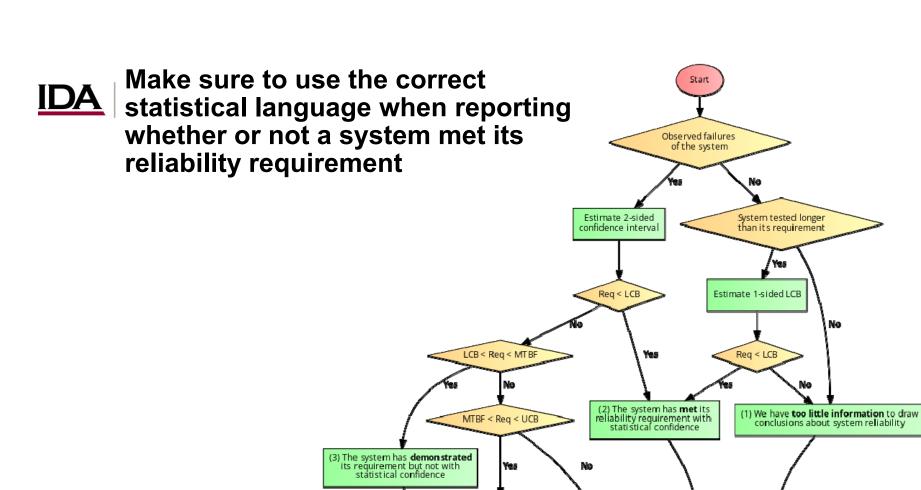
$$\frac{2T}{\chi^2 \left(1 - \frac{\alpha}{2}, 2(r+1)\right)} < MFHBSA < \frac{2T}{\chi^2 \left(\frac{\alpha}{2}, 2r\right)}$$

T: Total Test Time

 $\chi^2$ : Critical Value of a Chi-Squared distribution\

r: Observed number of failures

 $\alpha$ : 1-confidence level (for 80%,  $\alpha = 0.2$ )



(4) The system has failed to demonstrate its requirement but not with statistical confidence

Number of failures observed

Ma ny\*

(6) Substantial data is available for

a precise estimate of reliability

(5) The system has **failed** to meet its reliability requirement with statistical confidence

(7) Only limited data is available

to evaluate system reliability

Yes

Ne



# Report whether the point estimate was better or worse than the requirement and whether or not the difference was statistically significant

#### Does the system improve on the reliability of the legacy system?

- Test legacy system in side-by-side comparison
- Use past deployment data from legacy system
  - » How closely does OT environment mimic deployment? OMS/MP?
- Legacy system test data
  - » How closely does new test environment mimic legacy testing?

#### Did the system meet its threshold?

- Point estimate?
- Lower bound of confidence interval?

<sup>\*</sup>When evaluating reliability prior to the IOT, demonstrated reliability should also be compared to the reliability growth curve to determine of programs are on track to eventually meet their requirement.



### Provide interpretation of demonstrated system reliability in the context of the mission

#### **Reliability Requirement:**

"The Amphibious Vehicle shall have a 0.77 probability of completing any single one of the scenarios described in the OMS/MP"

- Scenarios described last at most 18 hours → 69 hours MTBSA
- Hypothetical result from testing: 55.4 (48.6, 63.4) hours MTBSA
- "The probability of the Amphibious Vehicle completing an 18 hour mission without experiencing a system abort is 0.72 (0.69, 0.75)."

"Over the course of the 4-day mission described in the OMS/MP, a Reinforced Rifle Company supported by 21 vehicles would expect to experience 27.3 system aborts vice 21.9 system aborts if the Amphibious Vehicle had achieved its requirement."



### Statistical models provide value-added when assessing system reliability

#### Statistical models allow us to:

- Estimate overall failure rates
- Quantify uncertainty through confidence intervals
- Compute probability of completing a mission without a failure
- Compare system reliability against a threshold or a legacy system

#### Approaches discussed previously rely on statistical models

 When reporting the MTBF ( = Total Time / Total # of Failures) we are inherently assuming that failure time data follow an exponential distribution!

### To ensure estimates of reliability are accurate, choosing the correct model is crucial

- Exponential
- Weibull
- Nonparametric approaches

## The Exponential distribution is easy to use but requires dubious assumptions

#### **Constant Failure Rates**

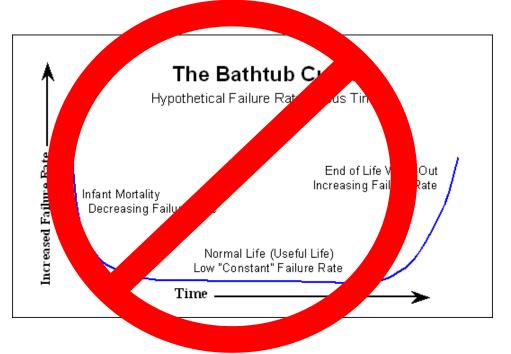
- No "infant mortality"
- No "wear out"
- Should always attempt to validate these assumptions with test data

# Exponential Distribution $f(t) = \lambda e^{-\lambda t}$

 $\lambda$ : the rate parameter

$$\hat{\lambda} = \frac{n}{\sum_{i=1}^{n} t_i}$$

Mean:  $\frac{1}{\hat{\lambda}} = \frac{\sum_{i=1}^{n} t_i}{n} = \text{MTBF}$ 







## Despite its flaws, the Exponential distribution is convenient to use for operational testing

#### Intuitive, Traditional, Convenient

- Constant failure rates make interpretation easier
- 1982 DoD Reliability Primer showed the calculations for mean and confidence interval
- Someone put it in an excel spreadsheet

#### "Mean Time Between Failure"

- This measure makes the most sense in the context of exponential distribution
- For alternative models (lognormal, Weibull), measures like median failure time make more sense

#### Minimal data collection requirements

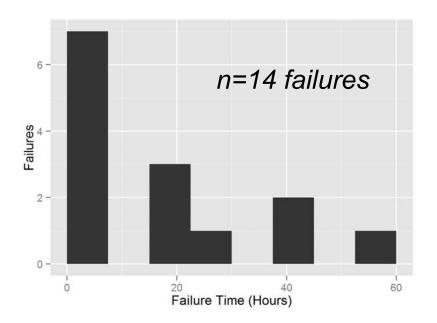
- Total number of hours/miles
- Total number of failures

$$MTBF = \frac{Total\ Hours/Miles}{Total\ Failures}$$

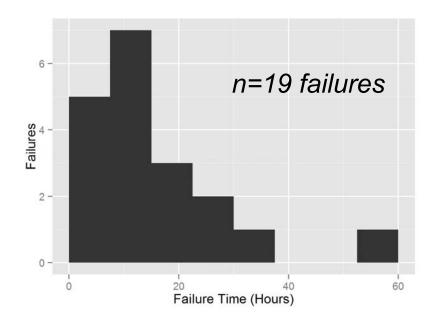


#### Its can be difficult to determine based on OT data whether or not the Exponential distribution is a reasonable model

#### **Exponential Distribution?**



#### **Exponential Distribution?**

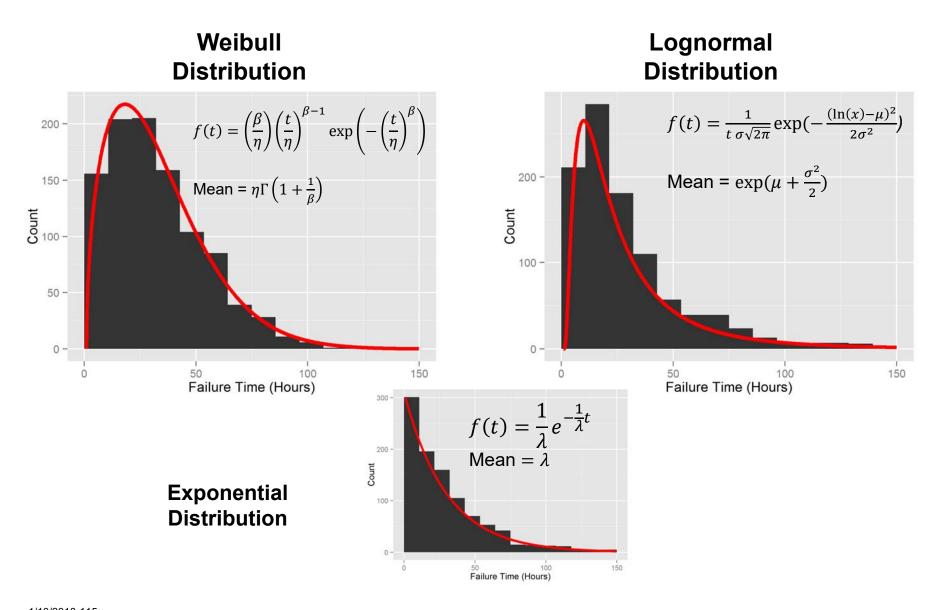


#### Choosing the wrong distribution can be costly

- Wider confidence intervals
- Mis-represent system reliability
  - » Over-estimate frequency of early failures



### The Weibull and Lognormal are common alternatives to the Exponential for modeling reliability





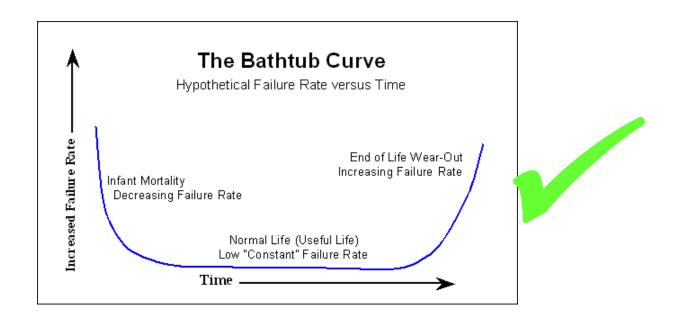
### Weibull and Lognormal models allow for greater flexibility and are more consistent with reliability theory

### Multiple parameters allow for both infant mortality and wear-out at end of life

Better fit of the data

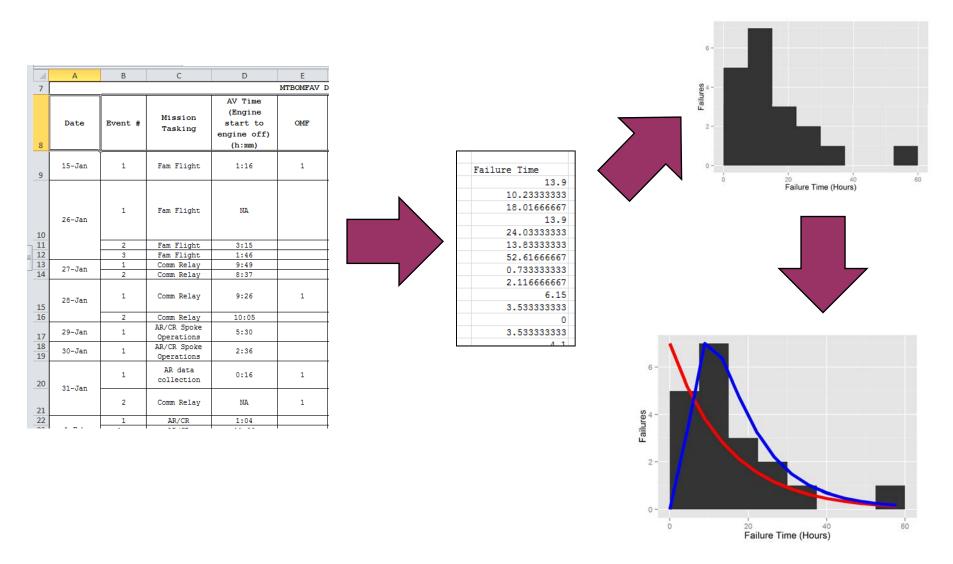
#### Need time between each failure

Requires planning prior to test to ensure adequate data collection



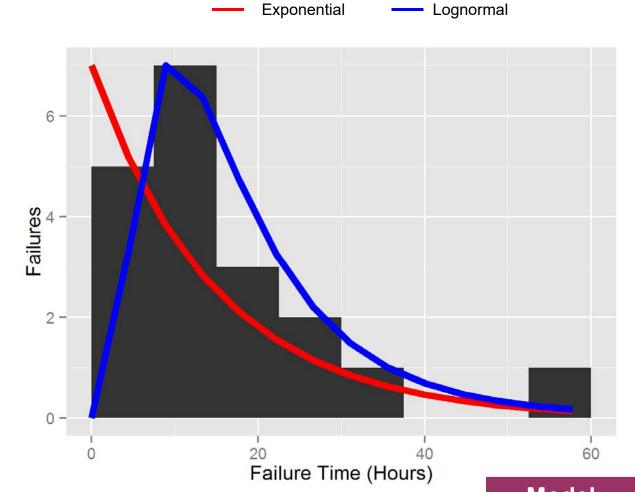


# To ensure that the correct model is being used, its important to have the actual failure times for each system rather than just the total hours and total number of failures





### Using the data, we can compare models and ensure we choose the one that best fits our data



### Compare plotted data to estimated model

#### Goodness of fit criteria

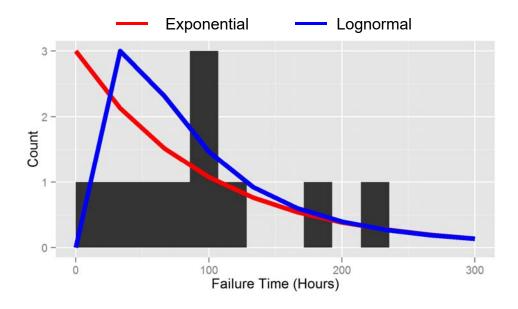
- Likelihood
- AIC/BIC

| Model       | Likelihood | AIC  | BIC   |
|-------------|------------|------|-------|
| Exponential | 16.24      | 6.50 | 10.89 |
| Lognormal   | 18.16      | 3.54 | 6.02  |



### Sometimes, none of our models will fit the data particularly well

#### **Observed 10 failures over 970 hours of testing:**



These models don't appear to fit the data well

Alternative methods that don't assume a particular distribution can be used to generate uncertainty estimates

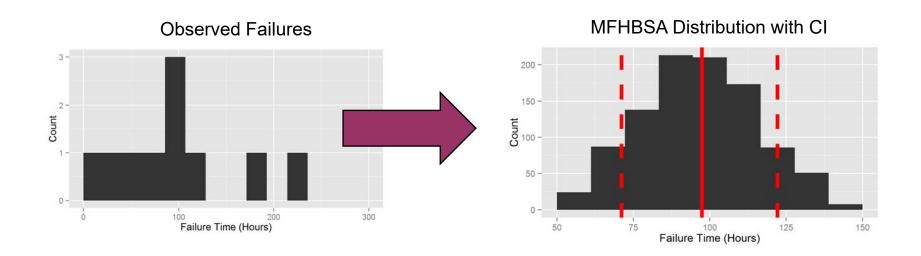


# Nonparametric methods that make no assumptions about the distribution of failure times can be used if sufficient data are available

Regardless of the data's distribution, allows you to provide uncertainty estimates

Can be applied to other measures (Availability, etc.) provided the data collection is precise enough

- Need failure times vice aggregation
- Can't bootstrap with too few (<7) data points</li>
- Less precise than parametric approach



### <u>IDA</u>

# DOT&E's evaluation of reliability is not constrained by the scoring decisions of Operational Test Agencies (OTA) or Program Managers (PM)

#### DOT&E's reliability scoring should be independent

 DOT&E participates in reliability scoring conferences for many programs, but DOT&E's evaluations are never bound by their decisions

#### **DOT&E** is not a signatory to the FDSC

- Failure Definition Scoring Criteria (FDSC) are developed by the services for their evaluations of systems
- Definitions provided in FDSCs can vary substantially from service to service and may even be different for similar programs within the same service
- DOT&E's definition of Operational Mission Failures (OMF) or system Aborts (SA) may be different from the FDSC

Disagreements between DOT&E scoring and OTA scoring should be highlighted in test reports, since these differences will lead to different results in reliability evaluation and estimates of failure rate

### System operating time should only accrue if the system is being operated in realistic conditions

 OMS/MP, CONOPS, or design reference missions may be used as resources to determine the stress expected on a system over time

#### Passive/overwatch time

- OMS/MP may specify that electronic systems will operate for a certain percentage of the time
  - » Anti-Tank Vehicle (ATV) turret is only credited with 37.5 hours of operating time over a 48-hour mission in the OMS/MP

#### **Environmental stresses**

- OMS/MP may specify, for example, the type of terrain the system is expected to endure
  - » ATV OMS/MP specifies:

| Terrain Type   | Miles (%) |  |
|----------------|-----------|--|
| Primary Road   | 10        |  |
| Secondary Road | 20        |  |
| Trail          | 30        |  |
| Cross Country  | 40        |  |

### <u>IDA</u>

### Combining data across OT events can improve estimates of reliability

#### Advantages of combining data

- More information to use in system assessment
- Alleviates pressure to size test based on reliability requirement
- Greater efficiency in testing
- May not be possible to adequately assess some requirements through Initial Operational Test (IOT) alone
- In some cases, may even incorporate DT data

#### Questions to consider when combining data

- How much does the system change from one phase to the next?
- Is the system being operated by warfighters with the same level of training in all phases?
- Are the operating conditions the same across test phase?
- Was data collection/scoring conducted in the same way across different phases?



## An analytical basis, such as a statistical test, should be used to justify combining data from different test phases or events

#### Compare failure rates across two periods of testing

- Different periods of time
- Different system configurations (be careful with this one)
- Different test venue

#### Formal statistical hypothesis test for comparing failure rates ( $\lambda$ ):

$$H_0: \lambda_{IOT} = \lambda_{FOT}$$
  
 $H_1: \lambda_{IOT} \neq \lambda_{FOT}$ 

- Failure rates are very different → evaluate test periods separately
- Failures rates are roughly similar → combine the data

#### CAUTION:

- Best used when dealing with operational test data only
- No way to get partial credit
- Will only detect large deviations when the individual test durations are small
- The test cannot prove that you can combine information
- The test can only prove that you cannot combine information



## Is it appropriate to combine data across these OT when estimating reliability?

#### UAS is a small, tactical unmanned aircraft system

- Five air vehicles, ground control station with four operator work stations, launcher, recovery system, other surface components
- IOT&E conducted at three different venues
  - » California desert
  - » North Carolina coast
  - » Aboard ship in the Pacific ocean

#### **Test Event Similarities**

- Same test system
- Same test personnel

#### **Differences**

- Surface components/configuration different aboard ship and on ground
- Environment (altitude, humidity, etc.) different across test sites









## We can combine data from different test events to assess the reliability of different system components

| Metric<br>(Aborts)                 | Test Event          | Hours | Aborts | Value (hours)<br>[80% CI] | Requirement   | Comparison <sup>1</sup> of<br>Reliability Data<br>with 29 Palms |
|------------------------------------|---------------------|-------|--------|---------------------------|---|---|
| MFHBA <sub>System</sub>            | Desert              | 188.3 | 12     | 15.7 [10.6 – 24.1]        | 50 hours (≡82% probability of completing 10 hour mission) |   |
|                                    | Coast               | 20.9  | 5      | 4.2 [2.3 – 8.6]           |   | p-value = 0.02  |
|                                    | Ship-board          | 24.4  | 2      | 12.2 [4.6 – 45.9]         |   | p-value = 0.67✓   |
|                                    | All 3 Phases        | 233.6 | 19     | 12.3 [9.0 -17.1]          |   |   |
|                                    | Desert & Ship-board | 212.7 | 14     | 15.2 [10.6 – 22.5]        |   |   |
| MTBA <sub>Surface</sub> Components | Desert              | 379.6 | 6      | 63.3 [36.0 – 120.4]       | 240 hours   | n volue = 0 66./  |
|                                    | Coast               | 90.6  | 2      | 45.3 [17.0 – 170.4]       |   | p-value = 0.66 <b>√</b>   |
|                                    | Ship-board          | 72.9  | 2      | 36.5 [13.7 – 137.1]       |   | N/A   |
|                                    | Desert & Coast      | 470.2 | 8      | 58.8 [36.2 – 101.0]       |   |   |
|                                    | Desert              | 188.3 | 6      | 31.4 [17.9 – 59.7]        |   |   |
| MFHBA <sub>Air</sub><br>Vehicle    | Coast               | 20.9  | 3      | 7.0 [3.1 – 19.0]          |   | p-value = 0.053   |
|                                    | Ship-board          | 24.4  | 0      | 15.2 LCB                  | 60 hours  | p-value = 1 ✓   |
|                                    | All 3 Phases        | 233.6 | 9      | 25.9 [16.4 – 43.0]        |   |   |
|                                    | Desert & Ship-board | 212.7 | 6      | 35.5 [20.2 – 67.5]        |   |   |

Note 1: Gray-Lewis Two Sided Test for Exponential Means

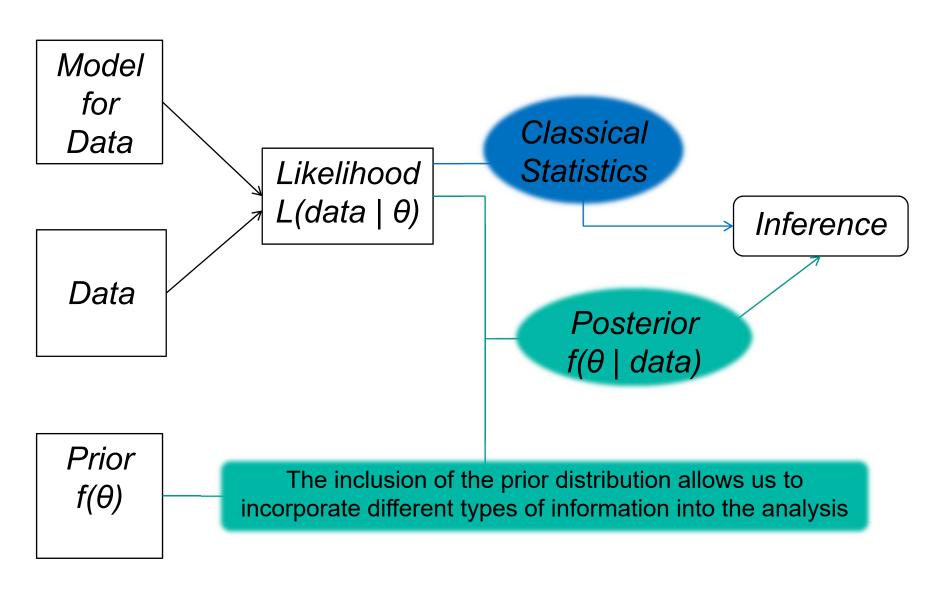
Note 2: Only Desert and Coast data can be combined. The surface components differ for shipboard configuration.

MFHBA – Mean Flight Hours Between Aborts MTBA – Mean Time Between Aborts

15.2 MFHBA<sub>System</sub> ≡ 51.8% probability of completing 10 hour mission



### Combining data using Bayesian approaches can improve our estimates of reliability





## By combining data across different variants of a system, we can report reliability with a higher degree of certainty

#### Family of Combat vehicles\*:

- Infantry Carrier Vehicle (ICV)
- Antitank Guided Missile Vehicle (ATGMV)
- Commander's Vehicle (CV)
- Engineer Squad Vehicle (ESV)
- Fire Support Vehicle (FSV)
- Medical Evacuation Vehicle (MEV)
- Mortar Carrier Vehicle (MCV)
- Reconnaissance Vehicle (RV)

Vehicles share a high degree of commonality.



#### **Reliability Requirements:**

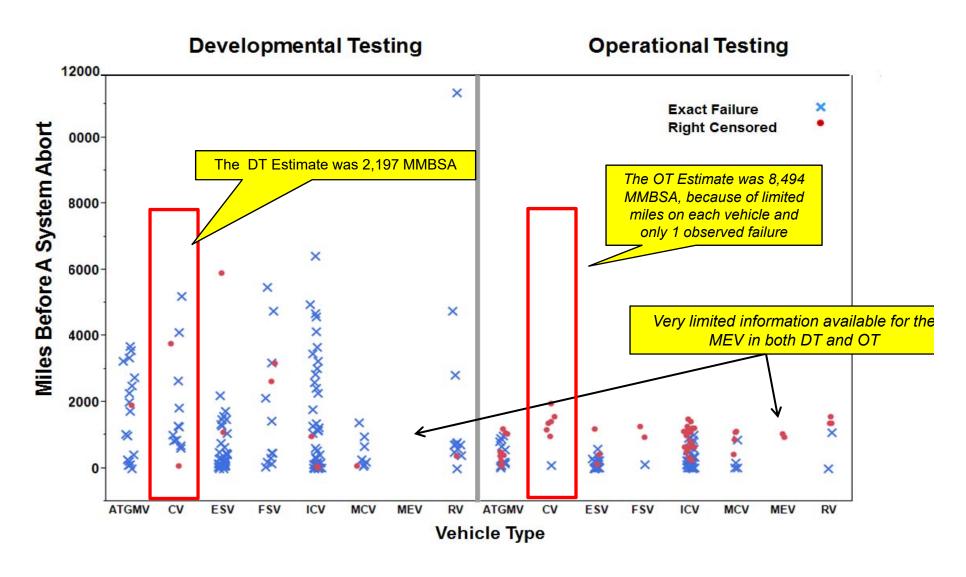
"The Armored Vehicle will have a reliability of 1000 mean miles between critical failure (i.e. system abort)"

#### Leveraging Information across two test phases: DT and OT

- Known differences exist between DT and OT and across variants
- Data can be combined using a formal statistical model rather

### <u>IDA</u>

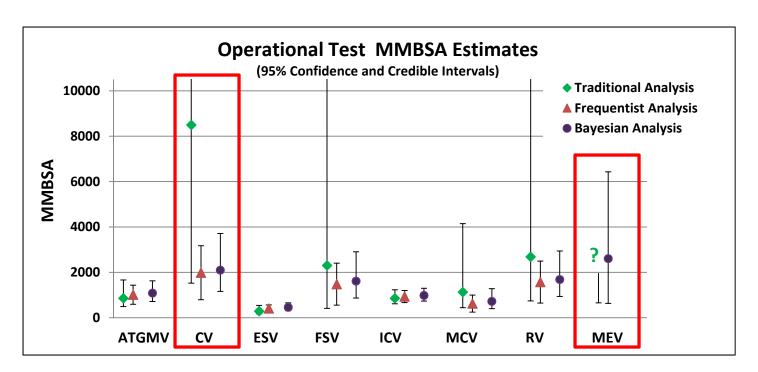
### For some variants, substantial data is available, while for other variants, very little data is available



1/10/2018-129 \* A right censored observations occurs when the testing of the vehicle was terminated before a failure (i.e. system abort) was observed



# Using a Bayesian approach to combine data across the different variants and incorporate DT data produces more realistic estimates and narrower confidence bounds



#### **Traditional Analysis:**

Extremely wide confidence intervals!

#### Frequentist Analysis (Exponential Regression) & Bayesian Analysis:

- MMBSA estimate and intervals calculated using <u>DT and OT data</u>
- Allows for a degradation in MMBSA from DT to OT
- Leverages all information
- Bayesian Analysis allows for an estimate of the MEV MMBSA



### Bayesian techniques allow us to formally combine DT and OT data to produce a better estimate of reliability



The primary mission of the Ambulance-equipped unit is medical evacuation.

#### Limited User Test (LUT)

 The LUT provided human factors, safety, and reliability, availability, and maintainability (RAM) data.

#### **Reliability Requirements:**

600 Mean Miles Between OMF

#### Leveraging information across two test phases: DT and LUT

- Known differences exist between DT and LUT testing (road conditions, operators, mission length)
- Use a statistical model to formally combine the data and make inference



### The Bayesian approach allows us to incorporate the DT data while accounting for differences in DT vice OT performance

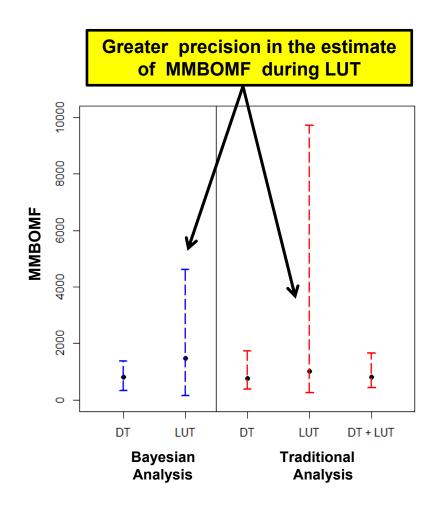
### There was one OMF in LUT (1,025 miles) and four OMFs in DT (3,026 miles)

- One flat tire in LUT
- Three flat tires and one air conditioner failure in DT

### The traditional analysis of both the LUT by itself and the combined DT + LUT have problems

- LUT-only estimate has a very wide CI
- DT + LUT treats the two tests as equivalent when we know there are substantial differences

| Method                  | Phase | MMBOMF | 80%<br>Confidence Interval |
|-------------------------|-------|--------|----------------------------|
| Bayesian<br>Analysis    | DT    | 824.4  | (320.5, 1362.9)            |
|                         | LUT   | 1478.7 | (141.4, 4610.8)            |
| Traditional<br>Analysis | DT    | 605.2  | (326.3, 1243.9)            |
|                         | LUT   | 1025   | (263.5, 9758.5)            |





#### Combining data requires forethought and planning

#### If the program wants to use DT data for OT assessments:

- Data collection procedures need to be consistent with OT procedures
  - » Time between failures
  - » Failure modes identified
- PM should note which failure modes (and which corresponding failures observed in testing) are addressed by corrective actions between test events

### If the program wants to use data from earlier OT events for Initial or Follow-on Operational Test evaluation:

- Data collection procedures need to be consistent between OT events
- Consider changes to system employment between the events

What deviations from operational testing standards are acceptable and what deviations will preclude data from earlier test events from being used in evaluation?

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### Formal statistical models can be used to assess reliability for complex systems-of-systems

- One of the more difficult aspects of system reliability assessment is integrating multiple sources of information, including component, subsystem, and full system data, as well as previous test data or subject matter expert opinion.
- Reliability requirements for ships are often broken down into threshold for the critical or mission-essential subsystems.
- For example, the Capability Development Document for Small Shallow Ship (SSS) provides a reliability requirements for four functional areas.
  - Sea Frame Operations, <u>Core Mission</u>, Mission Package Support, Phase II SUW Mission Package
  - The target reliability for Core Mission is 0.80 in 720 hours.
- How do we assess the reliabilities of a system composed of multiple subsystems or components?
  - Different Types of Data
    - » On-demand, continuous underway, continuous full
  - Not all subsystems have failures



**USS Small Ship** 



# Summarizing overall reliability when subsystems measure reliability differently and have different amounts of testing is challenging

- Example: The Capability Development Document for SSS provides a reliability threshold for <u>Core Mission</u> functional area.
  - The target reliability for Core Mission is 0.80 in 720 hours.

| Test Data                                    |                             |                                 |  |  |
|--|-----------------------------|---------------------------------|--|--|
| Critical Subsystem                           | Total System Operating Time | Operational Mission<br>Failures |  |  |
| Total Ship Computing Environment (full-time) | 4500 hours                  | 1                               |  |  |
| Sea Sensors and Controls (underway)          | 2000 hours                  | 3                               |  |  |
| Communications (full-time)                   | 4500 hours                  | 0                               |  |  |
| Sea Engagement Weapons (on-demand)           | 11 missions                 | 2                               |  |  |

Assume the functional area is a series system: system is up if all subsystems are up.

Data are notional.



## Formal statistical models can be used to assess reliability for complex systems-of-systems

|                 | Classical<br>MTBOMF   | Classical<br>Reliability at<br>720hrs | Bayesian<br>MTBOMF                 | Bayesian<br>Reliability at<br>720hrs |
|-----------------|---|---------------------------------------|------------------------------------|--------------------------------------|
| TSCE            | 4500 hrs<br>(1156 hrs, 42710 hrs)   | 0.85<br>(0.54,0.98)                   | 3630 hrs<br>(1179 hrs, 6753 hrs)   | 0.73<br>(0.54,0.90)                  |
| SSC             | 667 hrs<br>(299 hrs, 1814 hrs)  | 0.33<br>(0.09,0.67)                   | 697 hrs<br>(332 hrs, 1172 hrs)     | 0.31<br>(0.11,0.54)                  |
| Comm            | > 2796 hrs*   | > 0.77*                               | 10320 hrs<br>(1721 hrs, 18210 hrs) | 0.83<br>(0.66,0.96)                  |
| SEW             | OCETE 300CCE 13300CCE 13300CCE 13300CCE 13300CCE 1330CCE 1330CCE 1330CCE 1330CCE 1330CCE 1330CCE 1330CCE 1330CC | 0.82<br>(0.58,0.95)                   |                                    | 0.77<br>(0.62,0.91)                  |
| Core<br>Mission |   | ?????                                 |                                    | 0.15<br>(0.05, 0.27)                 |

Comm – Communications

MTBOMF – Mean Time Between Operational Mission Failures

SEW – Sea Engagement Weapons

SSC – Sea Sensors and Controls

TSCE – Total Ship Computing Environment



#### Qualitative assessments of reliability provide crucial context for the operational impact of quantitative measures and the basis for recommendations

#### Mission impact of reliability

- Reliability failures preclude mission accomplishment
- Excessive failures cause low availability
- Maintainers unable to keep up with pace of system failures if system operated at OMS/MP-level tempo

#### Investigation of failure modes

- Are particular failure modes driving reliability estimates?
- Are particular subsystems more prone to fail?
- Are failures based on system use or do parts arrive broken "out of the box"?

#### Impact of sparing & redundancy on reliability

- Redundancy may ameliorate impact of failures
- Are sufficient spares available to maintain operational tempo?
- Was the number of spares available to maintainers representative of realworld operations?
- Field-level vs. depot-level maintenance

Do any observed failures modes have an impact on user safety?

Are failures being charged to users or maintainers?

### **IDA** Primary Recommendations

#### Reporting Reliability

- Was the system sufficiently reliable to successfully conduct its mission?
  - » What is the demonstrated reliability?
  - » Did the system meet its requirement? If not, what is the operational impact?
  - » How does the system's reliability compare to the legacy system?

#### Reliability Models

 To ensure estimates of reliability are accurate, choosing the correct statistical model is crucial.

#### Combining Information

 There are sound statistical approaches that can be used to capitalize on all available data in assessing the reliability of a system.

### <u>IDA</u>

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